

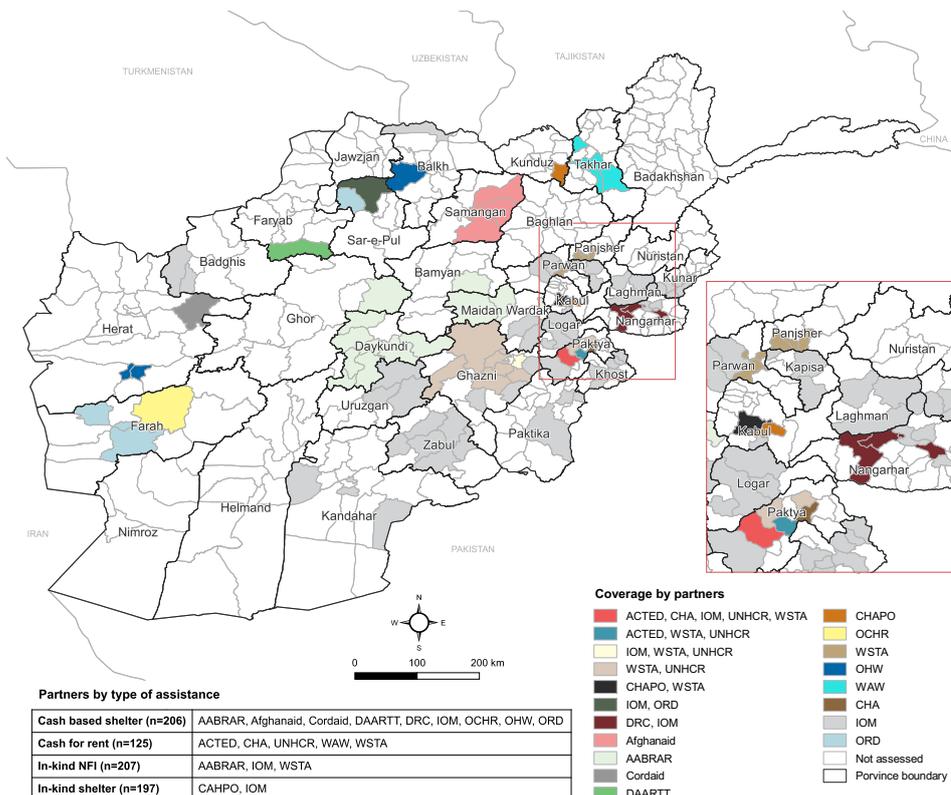
ES/NFI - Post Distribution Monitoring Assessment

January, 2023
Afghanistan

KEY MESSAGES

- **95% of all beneficiary households reported being overall satisfied (38%) or very satisfied (57%)** with the assistance delivered and there was no significant difference among the different types of assistances.
- **Cash was the preferred modality for 95% of beneficiary** households and among those who received cash, 72% reported preferring AFN compared to USD.
- **6% of beneficiary households reported constraints in bringing the assistance home** among which the most frequently cited reason was distance to the distribution site (89%). **Overall 35% of respondents had to travel 1h or more to collect the assistance.**
- **75% of beneficiary households reported that the condition of their shelter had improved largely (41%) or moderately (34%)** as a result of the assistance.

Map 1: Post Distribution Monitoring Assessment coverage per partner and district, December 2022:



CONTEXT & RATIONALE

Following over 40 years of war and the fall of the Kabul government, Afghanistan remains one of the most vulnerable countries to shocks and emergency needs. According to the Afghanistan Humanitarian Needs and Planned Response 2023, 28.3 million people are in need of humanitarian assistance and 9.7 million are in need of Emergency Shelter and Non-Food Items (ES/NFI) assistance.

ASSESSMENT OVERVIEW

REACH conducted a nation-wide PDM assessment to provide an independent evaluation of the ES/NFI assistance delivered by partners. Specifically, this assessment aims to:

- **Compare the different types and modalities of assistance**, their advantages and challenges.
- **Monitor the satisfaction** of beneficiaries and their uses of ES/NFI aid
- **Standardize the tool and methodology** among partners for PDMs

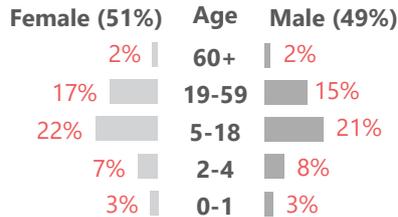
METHODOLOGY:

The target population (N=18,416) included households who received one of the following **four types of assistance between August and November 2022**: cash for shelter repair & upgrade, cash for rent, in-kind shelter repair & upgrade, and in-kind NFI support. This assessment was conducted by phone between 11-22 December and relied on a quantitative methodology: unless otherwise mentioned, findings for each assistance type have a 95% confidence level with a 7% margin of error. Following a technical issue during data collection, some respondents had to be re-interviewed on a subset of indicators however some respondents could not be re-contacted and therefore findings for these indicators (marked by *) have a 95% confidence level with a 8% margin of error.

DEMOGRAPHICS CHARACTERISTICS

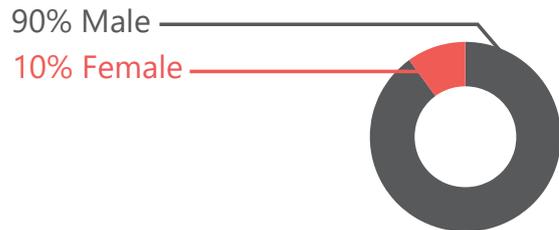
Household Demographics

Reported household composition disaggregated by age and gender.



Average reported age of head of household: **40** Years

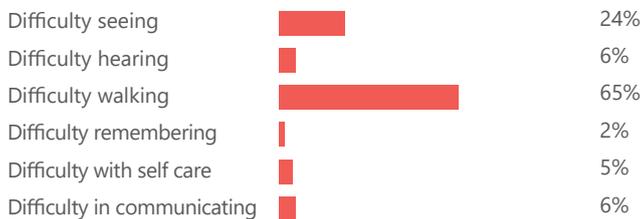
Overall gender disaggregation of head of household:



Average reported household size: **8.7** members

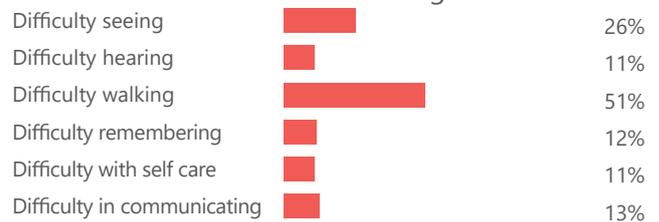
Households having Persons with Disabilities

11% of heads of household reported to have a disability. They reported to have at least one of the following difficulties:¹



Average number of reported household members with disability: **1.2**

16% of household members were found to have a disability (excluding head of household). They reported to have at least one of the following difficulties:¹

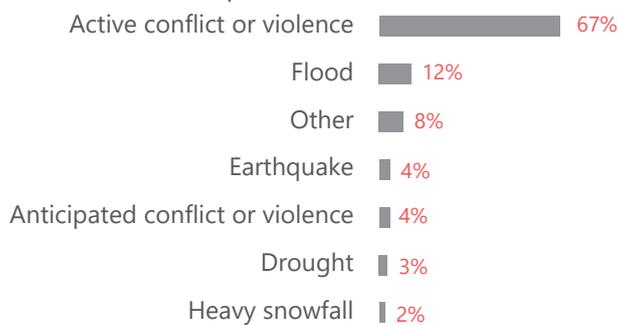


% of household members with chronic illness: **39%**

Displacement Status

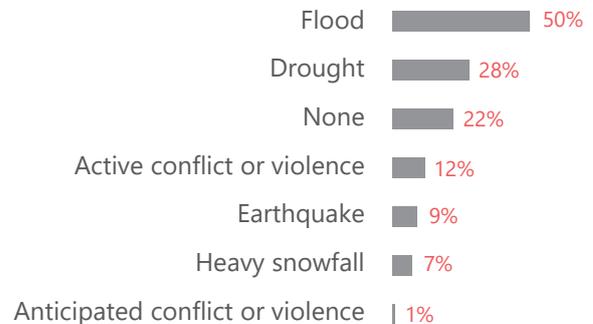
27% of beneficiary households reported being forcibly displaced within Afghanistan.

Main reasons for displacement:



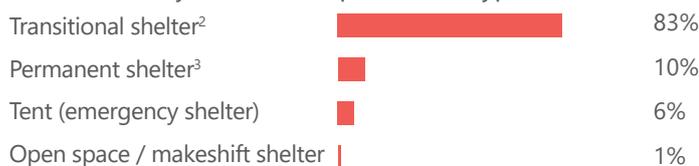
Shock

% of beneficiary households reported to have negatively affected by the following major events in the past 9 months:¹

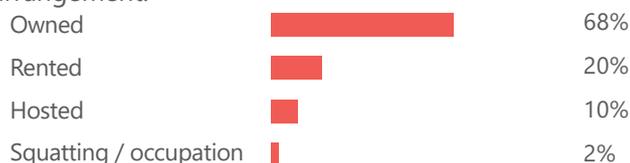


Accommodation Arrangement

% of beneficiary households per shelter type:

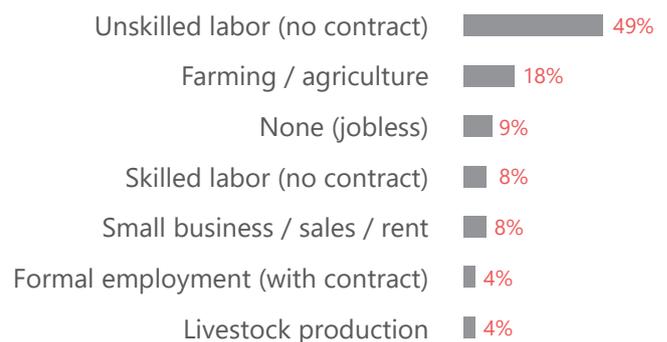


% of beneficiary households by accommodation arrangement:



Source of Income

% of beneficiary households per main source of employment in the past 3 months:



¹ A multiple choice response where each variable is measured out of 100%.

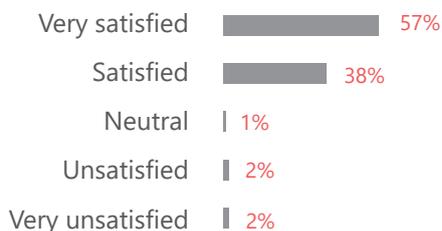
² Shelter constructed with adobe bricks or mud or pakhsa walling.

³ Shelter constructed with fired bricks or concrete blocks or stone walling with cement-sand mortar.

OVERALL FINDINGS

Level of Satisfaction

% of beneficiary households per level of overall satisfaction:

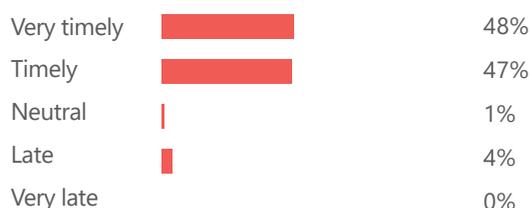


% of beneficiary households per level of satisfaction across the four modalities for very satisfied and satisfied responses:



Timeliness of Assistance

% of beneficiary households per timeliness of assistance:

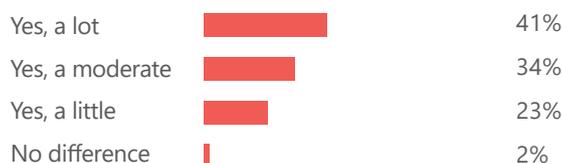


% of beneficiary households per timeliness of assistance across the four modalities for very timely and timely responses:



Assistance Impact

% of beneficiary households per improvement in shelter conditions as a result of assistance:



% of beneficiary households per improvement in shelter conditions across the four modalities for a lot and moderate responses:



Distance travelled

% of beneficiary households per distance travelled (one way) to collect the assistance:



% of beneficiary households per distance travelled (for more than 1 hour - one way) to collect the assistance across the four modalities:

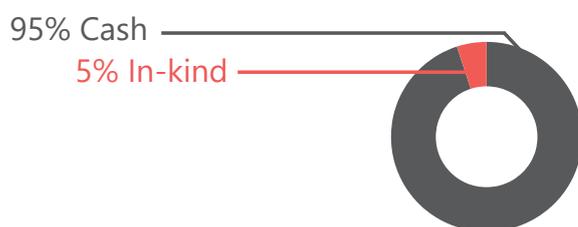


Distribution Process

6% of beneficiary households reported to have constraints in bringing the assistance home and the reasons are:⁴



% of beneficiary households per preferred type of assistance:

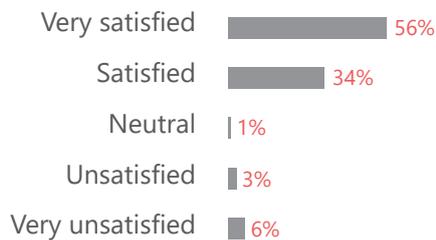


⁴A multiple choice response where each variable is measured out of 100%.

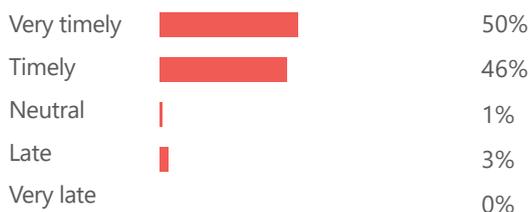
Assistance type: Cash For Shelter Repair & Upgrade

Assistance Delivered

% of beneficiary households per level of overall satisfaction from the cash based shelter assistance:

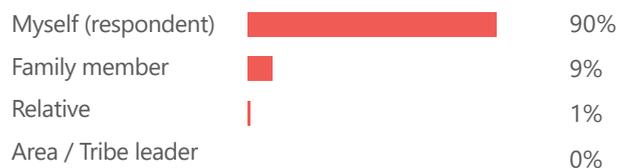


% of beneficiary households per timeliness of the cash based shelter assistance:



Assistance Distribution

% of beneficiary households per person receiving the cash based shelter assistance:



Average reported cash amount received: **46,942 AFN***

% of beneficiary households per preferred currency of the cash based shelter assistance*:



Distribution Process

5% of beneficiary households reported to have constraints in bringing the assistance home and the reasons are:⁵



0.5% of beneficiary households reported that they had to pay in order to be put on the list to receive the cash based shelter assistance.

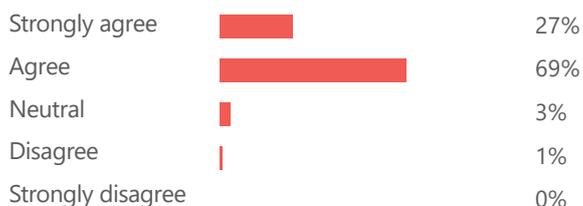
0.5% of beneficiary households reported that they experienced some kind of violence or harassment as a consequence of distribution of the cash based shelter assistance.

Assistance Impact

% of beneficiary households per improvement in shelter conditions as a result of the cash based shelter assistance:



% of beneficiary households per availability of needed items in the market as a result of the cash based shelter assistance*:

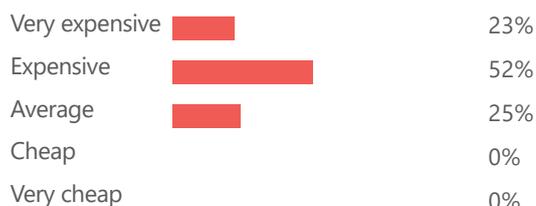


Beneficiary Feedback

Among the 78% of beneficiary households who submitted feedback/complaints, 57% were able to receive a response. The majority of them were satisfied with the response received.



% of beneficiary households who agreed that the price of the materials were expensive prior to the assessment*:



Household Decision Making

1.5% of beneficiary households reported that there was increase in tension in the household due to the cash based shelter assistance received.

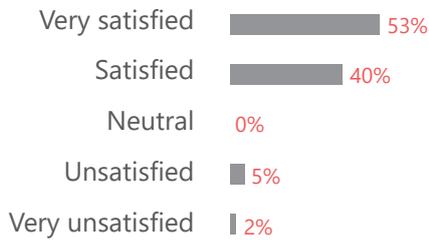
3% of beneficiary households reported that there was increase in tension in the community due to the cash based shelter assistance received.

⁵A multiple choice response where each variable is measured out of 100%.
* Finding with 95% confidence level and 8% margin of error only

Assistance type: Cash For Rent

Assistance Delivered

% of beneficiary households per satisfaction from the cash for rent assistance:

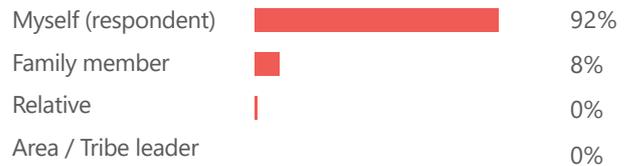


% of beneficiary households per timeliness of the cash for rent assistance:



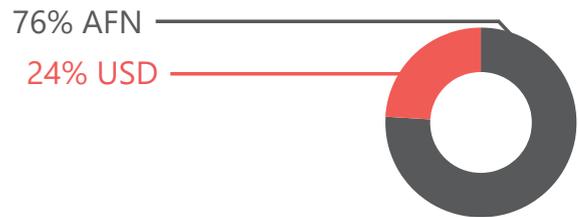
Assistance Distribution

% of beneficiary households per person receiving the cash for rent assistance:



Average reported cash amount received: 31,649 AFN

% of beneficiary households per preferred currency of the cash for rent assistance:



Distribution Process

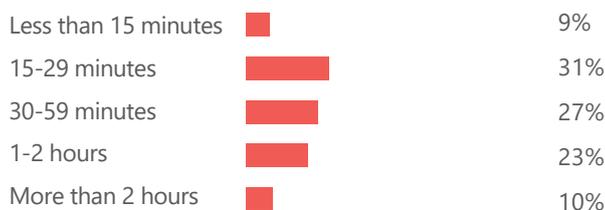
3% of beneficiary households reported to have constraints in bringing the assistance home and the reasons are:⁶



0.8% of beneficiary households reported that they had to pay in order to be put on the list to receive the cash for rent assistance.

0.8% of beneficiary households reported that they experienced some kind of violence or harassment as a consequence of distribution of the cash for rent assistance.

% of beneficiary households per distance travelled (one way) to collect the cash for rent assistance:



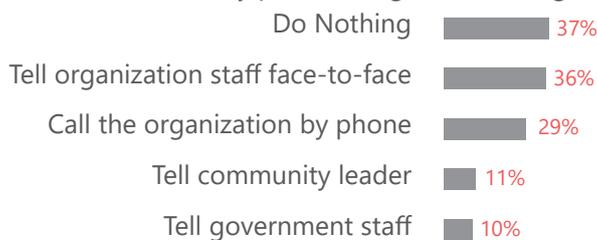
Assistance Impact

% of beneficiary households per improvement in shelter conditions as a result of the cash for rent assistance:

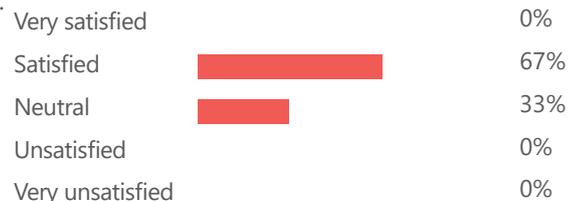


Beneficiary Feedback

Beneficiary households reported that if they have a question about assistance, they prefer doing the following action:⁶



Among the 100% of beneficiary households who submitted feedback/complaints, 100% were able to receive a response. The majority of them were satisfied with the response received.



Household Decision Making

1.6% of beneficiary households reported that there was increase in tension in the household due to the cash for rent assistance received.

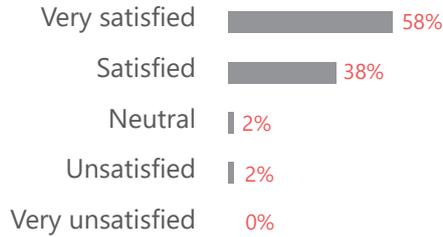
2% of beneficiary households reported that there was increase in tension in the community due to the cash for rent assistance received.

⁶A multiple choice response where each variable is measured out of 100%.

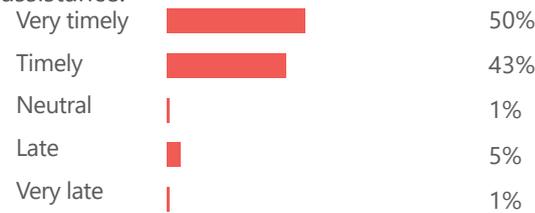
Assistance type: In-Kind Shelter Repair & Upgrade

Assistance Delivered

% of beneficiary households per satisfaction from the in-kind shelter assistance:

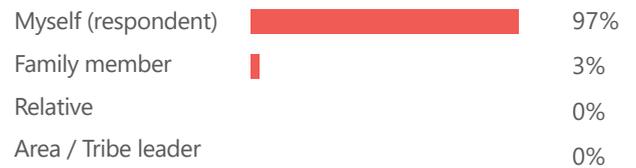


% of beneficiary households per timeliness of the in-kind shelter assistance:

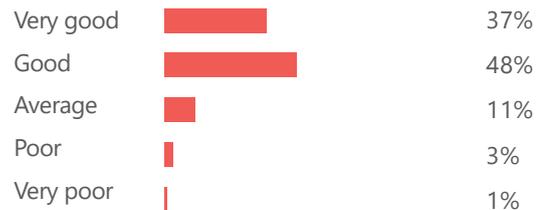


Assistance Distribution

% of beneficiary households per person receiving the in-kind shelter assistance:

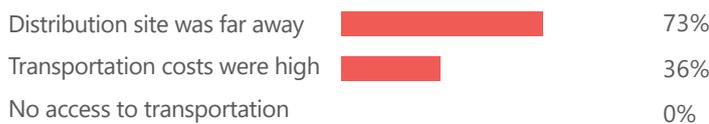


% of beneficiary households per quality of items received from the in-kind shelter assistance:



Distribution

6% of beneficiary households reported to have constraints in bringing the assistance home and the reasons are:¹⁰



0% of beneficiary households reported that they had to pay in order to be put on the list to receive the in-kind shelter assistance.

0% of beneficiary households reported that they experienced some kind of violence or harassment as a consequence of the distribution of the in-kind shelter assistance.

% of beneficiary households per distance travelled (one way) to collect the in-kind shelter assistance:



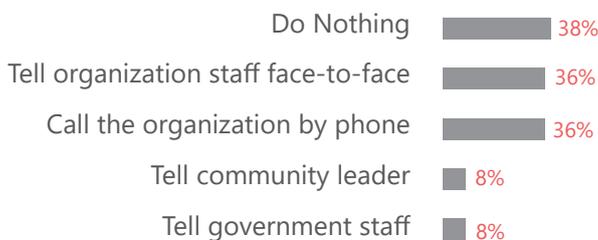
Assistance Impact

% of beneficiary households per improvement in shelter conditions as a result of the in-kind shelter assistance:

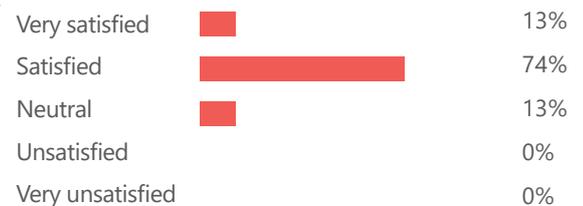


Beneficiary Feedback

Beneficiary households reported that if they have a question about assistance, they prefer doing the following action:¹⁰



Among the 80% of beneficiary households who submitted feedback/complaints, 100% were able to receive a response. The majority of them were satisfied with the response received.



Household Decision Making

0% of beneficiary households reported that there was increase in tension in the household due to the in-kind shelter assistance received.

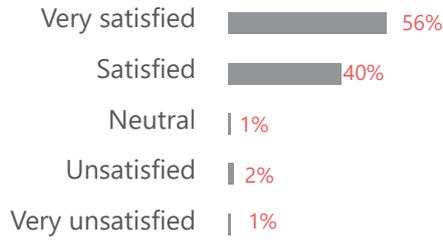
1% of beneficiary households reported that there was increase in tension in the community due to the in-kind shelter assistance received.

¹⁰ A multiple choice response where each variable is measured out of 100%.

Assistance type: In-Kind NFI

Assistance Delivered

% of beneficiary households per satisfaction from the in-kind NFI assistance:

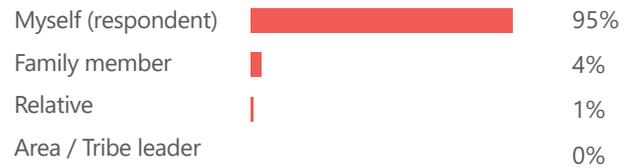


% of beneficiary households per timeliness of the in-kind NFI assistance:

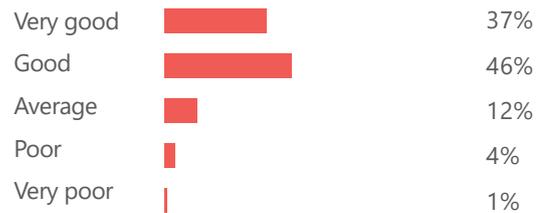


Assistance Distribution

% of beneficiary households per person receiving the in-kind NFI assistance:



% of beneficiary households per quality of items received from the in-kind NFI assistance:

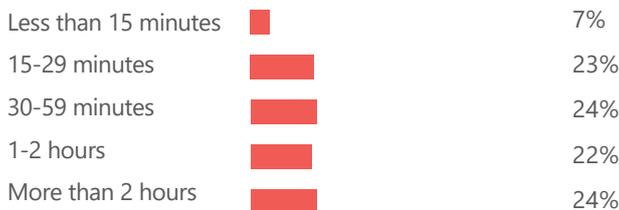


Distribution Process

6% of beneficiary households reported to have constraints in bringing the assistance home and the reasons are:¹¹



% of beneficiary households per distance travelled (one way) to collect the in-kind NFI assistance:



0.3% of beneficiary households reported that they had to pay in order to be put on the list to receive the in-kind NFI assistance.

0.5% of beneficiary households reported that they experienced some kind of violence or harassment as a consequence of the distribution of the in-kind NFI assistance.

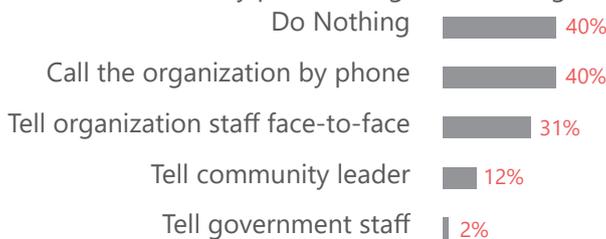
Assistance Impact

% of beneficiary households per improvement in shelter conditions as a result of the in-kind NFI assistance:

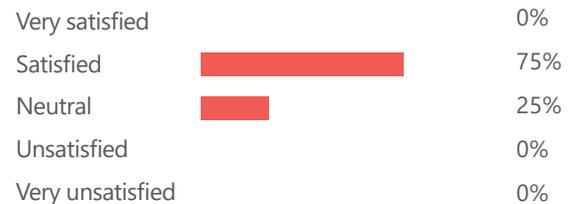


Beneficiary Feedback

Beneficiary households reported that if they have a question about assistance, they prefer doing the following action:¹¹



Among the 78% of beneficiary households who submitted feedback/complaints, 57% were able to receive a response. The majority of them were satisfied with the response received.



Household Decision Making

0.5% of beneficiary households reported that there was increase in tension in the household due to the in-kind NFI assistance received.

1% of beneficiary households reported that there was increase in tension in the community due to the in-kind NFI assistance received.

¹¹ A multiple choice response where each variable is measured out of 100%.