

## Key Community Messages

### Socio-economic Study of impact of corona virus pandemic on refugees and asylum seekers in India

The UNHCR India will be conducting a Telephonic Study calling up some refugees and asylum seekers on their mobile phones across the country. This is to be carried out by refugee youth volunteers and calls will be coming from mobile phones.

#### Refugees and asylum seekers are informed that:

- UNHCR India is conducting telephonic study to assess the impact of the corona virus pandemic on of refugees and asylum seekers in India. Your responses will help UNHCR India and its partner to plan better to support refugees and asylum seekers.
- The study will be conducted in the month of August 2020 from 11<sup>th</sup> August'2020 to 31<sup>st</sup> August'2020
- As UNHCR/ partner cannot cover all refugees and asylum seekers for this study, we are covering approximately 7% of the total persons of concerns, only some of the community members will be randomly contacted for filing up questionnaire since it is a sampling study.
- The level of assistance from UNHCR and partners to individuals who are selected in this sample study will in no way be impacted.
- Study will be conducted without face to face interview, through phone calls by 25 trained refugee youth of different nationalities. They will besupervised by the staff of the NGO partner BOSCO on daily basis.
- Only phone numbers, location (*only State like Delhi, Hyderabad*) and nationality will be shared with the 25 trained refugee youth. (*No personal information like name, case number, DoB, Gender etc will be shared*).
- You are also requested not to share any personal information or case details with refugee youths.
- Answers provided to the questionnaire will be kept confidential.
- Information asked is based on the questionnaire developed by UNHCR and those who are collecting it have no role in designing the questions.
- Refugees and asylum seekers are requested to participate in good measure when a call comes to enable proper feedback to our programme.
- Respondent to the questionnaires have the right to refuse to disclose their personal information, answer a question they are not comfortable.
- If the families chosen for this study, have individual concerns beyond the questions in this study, as you are aware there are other channels of communication with UNHCR/NGO partners are open through phone for your concerns/queries.

**Important Points:** The services provided by UNHCR and its partners are free of cost.

If you have any questions with regard to the information shared in this community message you can contact  
UNHCR toll-Free number **18001035635**