

CASH Post Distribution Monitoring September 2020

A. Location details

A1. DATE

yyyy-mm-dd

A2. ENUMERATOR ID:

A2.A. ENUMERATOR SEX:

- ☐ Male
- ☐ Female

A3. UPAZILA:

- ☐ Ukhiya
- ☐ Teknaf
- ☐ Cox's Bazar Sadar

A4. UNION:

- ☐ Jaliapalong
- ☐ Rajapalong
- ☐ Ratnapalong
- ☐ Palongkhali
- ☐ Whykong
- ☐ Hnila
- ☐ Sabrang
- ☐ Teknaf
- ☐ Baharchara
- ☐ Teknaf Pouroshova
- ☐ Haldiapalong

A5. ADDRESS - HOUSEHOLD NUMBER:

A7. IS THE PERSON ENTITLED TO RECEIVE THE CASH FROM UNHCR, OR ANOTHER MEMBER OF THEIR HOUSEHOLD OVER THE AGE OF 18, AVAILABLE FOR THIS SURVEY?

- ☐ Yes
- ☐ No

THANK YOU FOR YOUR TIME. WE NEED TO SPEAK TO THE PERSON ENTITLED TO RECEIVE THE CASH FROM UNHCR OR ANOTHER MEMBER OF THEIR HOUSEHOLD.

Instructions for enumerator

HELLO, MY NAME IS AND I AM WORKING FOR UNHCR. WE WOULD LIKE TO ASK YOU A FEW QUESTIONS ABOUT THE WORK OF UNHCR. THE ANSWERS TO THESE QUESTIONS WILL HELP TO UNDERSTAND IF THERE IS ANYTHING UNHCR CAN DO TO IMPROVE HOW WE WORK AND WHAT WE DO.

YOUR PARTICIPATION IS VOLUNTARY AND YOU CAN CHOOSE NOT TO ANSWER ANY OR OF THE QUESTIONS.

YOUR ANSWERS WILL NOT BE USED TO DETERMINE IF YOU OR ANYONE IN YOUR HOUSEHOLD IS ELIGIBLE FOR ASSISTANCE (OR RESETTLEMENT). EVERYTHING YOU TELL US WILL BE TREATED IN CONFIDENCE, AND WILL BE COMBINED WITH THE ANSWERS THAT OTHER PEOPLE PROVIDE.

THE SURVEY WILL TAKE ABOUT 30 MINUTES, AND I WILL BE RECORDING YOUR RESPONSES USING THIS TABLET.

B1. DO YOU AGREE TO CONTINUE WITH THIS SURVEY? *

- ☐ Yes
- ☐ No

THANK YOU FOR YOUR TIME.

End the survey.

B. Interviewee details and household demographics

B2. WHAT IS YOUR NID NUMBER?

B3. WHAT IS YOUR TELEPHONE NUMBER?

B4. WHAT IS YOUR SEX?

- ☐ Male
- ☐ Female
- ☐ Other

B5. WHAT IS YOUR AGE?

- ☐ 17 or younger
- ☐ 18-35 yrs
- ☐ 36-59yrs
- ☐ 60 yrs +

B6. ARE YOU THE PERSON ENTITLED TO RECEIVE THE CASH ASSISTANCE FROM UNHCR?

- ☐ Yes
- ☐ No

B6A. WHAT IS THE SEX OF THE PERSON ENTITLED TO RECEIVE THE CASH ASSISTANCE FROM UNHCR?

- ☐ Male
- ☐ Female
- ☐ Other

B6B. WHAT IS YOUR RELATION TO THE PERSON ENTITLED TO RECEIVE THE CASH ASSISTANCE FROM UNHCR?

- ☐ Spouse
- ☐ Daughter/Son
- ☐ Mother/Father
- ☐ Other family relation
- ☐ Not related

B7. NUMBER OF PEOPLE LIVING IN YOUR HOUSEHOLD AT PRESENT

By "household" we mean people who sleep under the same roof and take meals together at least four days a week.

» Number of Male

HOW MANY MALES LIVE IN YOUR HOUSEHOLD AT PRESENT?

0-4 YEARS

0

5-17 YEARS

0

18-59 YEARS

0

60 YRS +

0

» Number of Female

HOW MANY FEMALES LIVE IN YOUR HOUSEHOLD AT PRESENT?

0-4 YEARS

0

5-17 YEARS

0

18-59 YEARS

0

60 YRS +

0

CONFIRM IF THE INFORMATION BELOW IS CORRECT

TOTAL MALE =

TOTAL FEMALE =

TOTAL HOUSEHOLD MEMBERS =

C. Receiving and spending the cash assistance (basic facts)

C1. HOW MUCH CASH DID YOUR HOUSEHOLD RECEIVE FROM UNHCR, AT THE LAST DISTRIBUTION? *

This is asking for the monetary value of the last distribution of cash assistance received. Clarify with respondent that we are asking about the most recent cash received from UNHCR.

C2. WAS THIS THE AMOUNT YOU WERE EXPECTING TO RECEIVE?

- ☐ Yes
- ☐ No
- ☐ Don't know

C3. DID YOU RECEIVE THE CASH FROM UNHCR ON THE DAY YOU WERE EXPECTING IT?

- ☐ Yes
- ☐ No
- ☐ Don't know

C5. WHERE DID YOU GO TO SPEND THE CASH?

- ☐ Village haat/Bazaar
- ☐ Local Shop
- ☐ Wholesale Market
- ☐ Upazila Market
- ☐ Don't know

C9. WHO IS IN POSSESSION OF YOUR MOBILE/ SIM CARD AT PRESENT?

If the interview is taking place in the household, ask to see the card to verify if it is with the person.

- ☐ Named person (on the UNHCR distribution list)
- ☐ Another household member
- ☐ Another family member (outside the household)
- ☐ A friend
- ☐ A trader
- ☐ Community leader
- ☐ Other

C9A. OTHER SPECIFY

C10. WHO IN YOUR HOUSEHOLD DECIDED HOW THE CASH ASSISTANCE SHOULD BE SPENT?

- ☐ Male head of household
☐ Female head of household
☐ Both (husband and wife together)
☐ Your Father or Father-in-law
☐ Your Mother or Mother-in-law
☐ The whole household together
☐ Other

C10. PLEASE SPECIFY

.....

C11. WAS THERE ANY DISAGREEMENT ON USE OF THE CASH ASSISTANCE?

- ☐ Yes - we disagreed a lot
☐ Some - we discussed but came to an agreement
☐ No - there was no disagreement

C11.A. IN CASE THERE IS DISAGREEMENT, PLEASE INDICATE THE REASON (WE CAN SELECT MORE THAN ONE)

- ☐ One person decided for the whole household
☐ We had different priorities on what to spend the cash on
☐ There was no consultation with different members of the household on how to spend the cash
☐ Other – if other please indicate the reason as comments

D. Risks and problems: Did people face problems with the CBI? Did the CBI put POCs at additional risk?

D1. DID YOU FEEL UNSAFE OR AT RISK:

.....

D1A. GOING TO WITHDRAW OR GET THE MONEY? *

- ☐ Yes
☐ No
☐ Don't know

D1.A.A. IF YES, ARE THE REASONS RELATED TO COVID? *

- ☐ Yes
☐ No

D1B. DECIDING HOW TO SPEND THE MONEY? *

- ☐ Yes
☐ No
☐ Don't know

D1C. KEEPING THE MONEY AT HOME?

- ☐ Yes
- ☐ No
- ☐ Don't know

D1D. GOING TO SPEND THE MONEY?

- ☐ Yes
- ☐ No
- ☐ Don't know

D1DA. IF YES, ARE THE REASONS RELATED TO COVID?

- ☐ Yes
- ☐ No

D1E. DID ANYTHING ELSE MAKE YOU FEEL UNSAFE OR AT RISK OF HARM RELATED TO THE CASH ASSISTANCE?

- ☐ Yes
- ☐ No
- ☐ Don't know

D1F. WHY DID YOU NOT FEEL SAFE?

D2. DID YOU EXPERIENCE ANY OF THESE PROBLEMS RECEIVING/WITHDRAWING OR SPENDING THE CASH FROM UNHCR?

D2A. THE ENTITLED PERSON IS NOT AVAILABLE TO WITHDRAW OR ACCESS THE MONEY?

- ☐ Yes
- ☐ No
- ☐ Don't know

D2B. WRONG PIN CODE OR FORGOTTEN PIN CODE OR COULD NOT ENTER PIN CODE YOURSELF?

- ☐ Yes
- ☐ No
- ☐ Don't know

D2C. POOR SERVICE AT THE BANK / POST-OFFICE / MOBILE MONEY AGENT POINT/CASH-IN-HAND DISTRIBUTION POINT WHEN WITHDRAWING THE MONEY?

- ☐ Yes
- ☐ No
- ☐ Don't know

D2D. MARKET/SHOP TRADER/WHOLESALE REFUSED TO SERVE YOU?

- ☐ Yes

- ☐ No
- ☐ Don't know

D2E. NEEDED TO PAY ADDITIONAL MONEY OR DO FAVOURS IN ORDER TO WITHDRAW OR SPEND CASH? *

- ☐ Yes
- ☐ No
- ☐ Don't know

D2.E.A. WHO DID YOU NEED TO GIVE MONEY OR FAVOURS TO? *

- ☐ Another household member
- ☐ Another family member (outside the household)
- ☐ Friend
- ☐ Community leader
- ☐ Stranger
- ☐ Bank/mobile money/FSP agent
- ☐ Shopkeeper
- ☐ Other

D2F. COVID RELATED MOVEMENT RESTRICTIONS AFFECTING WITHDRAWAL OF MONEY? *

- ☐ Yes
- ☐ No
- ☐ Don't know

D2G. COVID RELATED MOVEMENT RESTRICTIONS AFFECTING SPENDING OF MONEY? *

- ☐ Yes
- ☐ No
- ☐ Don't know

D2H. DIFFICULTY WITHDRAWING OR SPENDING MONEY BECAUSE HOUSEHOLD CONTRACTED COVID? *

- ☐ Yes
- ☐ No
- ☐ Don't know

D2I. DID YOU EXPERIENCE ANY OTHER PROBLEMS WITHDRAWING OR SPENDING THE CASH FROM UNHCR? *

- ☐ Yes
- ☐ No
- ☐ Don't know

D2IA. WHAT PROBLEMS DID YOU FACE? *

E. Markets and prices: Can POCs find what they need, and at a price they can afford, in the markets?

E1. WERE YOU ABLE TO FIND THE ITEMS/SERVICES YOU NEEDED IN THE MARKETS/SHOPS? *

This is asking if items were available to buy, not if they were affordable.

- ☐ Yes
- ☐ Mostly
- ☐ No
- ☐ Don't know

E1A. WHAT ITEMS/SERVICES WERE NOT AVAILABLE? *

.....

E2. WERE YOU ABLE TO FIND THE RIGHT QUALITY OF ITEMS/SERVICES IN THE MARKET? *

Quality also includes if preferred brands were available.

- ☐ Yes
- ☐ Mostly
- ☐ No
- ☐ Don't know

E2A. WHAT ITEMS/SERVICES WERE NOT AVAILABLE IN SUFFICIENT QUALITY? *

.....

E3. HAS THERE BEEN ANY INCREASE IN THE PRICE OF ANY ITEMS/SERVICES IN THE LAST 4 WEEKS? *

- ☐ Yes
- ☐ No
- ☐ Don't know

E3A. WHAT ITEMS/SERVICES HAVE INCREASED IN PRICE? *

.....

F. Expenditure: What did people spend the money on?

F2. WHAT DID YOU SPEND THE UNHCR CASH ON? *

Read out each option. (Tick all that apply)

- ☐ Food
- ☐ Water
- ☐ Hygiene items
- ☐ Health costs (including medicines)
- ☐ Rent
- ☐ Shelter repair (e.g. rehabilitation, materials)
- ☐ Household items (e.g. mattress, blankets, jerry can)

- ☐ Firewood / Fuel for cooking or heating
- ☐ Clothes / shoes
- ☐ Utilities and bills (e.g. electricity, water bills, phone calling credit)
- ☐ Assets for a livelihood activity (e.g. seeds, tools, farming, fishing, petty trade etc)
- ☐ Education (e.g. school fees, uniform, books)
- ☐ Entertainment (including alcohol, cigarettes)
- ☐ Transport
- ☐ Debt repayment
- ☐ Gave some to other family members / relatives / friends
- ☐ Legal assistance / documents
- ☐ Other (please specify)

F2A. OTHER SPECIFY:

*

» F3. Of these items/services which 5 did you spend the most money on?

PLEASE RANK IN ORDER OF IMPORTANCE

1ST CHOICE

2ND CHOICE

3RD CHOICE

4TH CHOICE

5TH CHOICE

CONFIRM IF THE REPORTED INFORMATION BELOW MAKES SENSE. IF NOT, CHECK DETAILS WITH THE RESPONDENT AND CORRECT THE DATA ENTERED.

AMOUNT RECEIVED (FROM UNHCR AT THE LAST DISTRIBUTION) =

G. Outcomes: What changes is the cash assistance contributing to in POC households?

G2. OVERALL, TO WHAT EXTENT ARE YOU CURRENTLY ABLE TO MEET THE BASIC NEEDS OF YOUR HOUSEHOLD?

*

- ☐ All
- ☐ More half (but not all)
- ☐ Half
- ☐ Less than half
- ☐ Not at all
- ☐ Don't know

G3. IN THE PAST 4 WEEKS HAS YOUR HOUSEHOLD NEEDED TO:

Instructions for enumerators: Read aloud each strategy, and record 'yes' if the household has needed to do this in the last 4 weeks.

A. STOP A CHILD FROM ATTENDING SCHOOL? *

- ☐ Yes
☐ No

B. SELL LIVELIHOOD/PRODUCTIVE ASSETS IN ORDER TO BUY FOOD OR BASIC GOODS? (E.G. SOLD ITEMS SUCH AS A CAR, MOTORBIKE, PLOUGH, SEWING MACHINE, TOOLS, SEED STOCK, LIVESTOCK, PRODUCTIVE LAND) *

- ☐ Yes
☐ No

C. ASK FOR MONEY FROM STRANGERS (BEGGING)? *

- ☐ Yes
☐ No

D. MOVE TO A POORER QUALITY SHELTER? *

- ☐ Yes
☐ No

E. SEND HOUSEHOLD MEMBERS UNDER THE AGE OF 16 TO WORK? *

- ☐ Yes
☐ No

F. SEND A MEMBER OF THE HOUSEHOLD TO WORK FAR AWAY? *

- ☐ Yes
☐ No

G. ENGAGE IN ACTIVITIES FOR MONEY OR ITEMS THAT YOU FEEL PUTS YOU OR OTHER MEMBERS OF YOUR HOUSEHOLD AT RISK OF HARM? *

(e.g. illegal activities, gambling, drug dealing etc)

- ☐ Yes
☐ No

H. SKIP PAYING RENT / DEBT REPAYMENTS TO MEET OTHER NEEDS? *

- ☐ Yes
☐ No

I. TAKE OUT NEW LOANS OR BORROWED MONEY? *

- ☐ Yes
☐ No

J. REDUCE EXPENDITURE HYGIENE ITEMS, WATER, BABY ITEMS, HEALTH, OR EDUCATION IN ORDER TO MEET *

HOUSEHOLD FOOD NEEDS? <input type="radio"/> Yes <input type="radio"/> No
G4. IN THE PAST 7 DAYS, IF THERE HAVE BEEN TIMES WHEN YOU DID NOT HAVE ENOUGH FOOD OR DID NOT HAVE ENOUGH MONEY TO BUY FOOD, HOW OFTEN HAS YOUR HOUSEHOLD HAD TO: <i>(Read aloud each strategy, recording the number of days that the respondents household has needed to do the following from 0-7)</i>
A. RELY ON LESS PREFERRED AND LESS EXPENSIVE FOODS? 0
B. BORROW FOOD, OR RELY ON HELP FROM A FRIEND OR RELATIVE? 0
C. LIMIT PORTION SIZE AT MEALTIMES? 0
D. RESTRICT CONSUMPTION BY ADULTS IN ORDER FOR SMALL CHILDREN TO EAT? 0
E. REDUCE NUMBER OF MEALS EATEN IN A DAY? 0

H. Longer-Term Outcomes: Has the cash assistance helped put POC on the pathway to sustainable solutions?

H1. (AS A RESULT OF THE CASH ASSISTANCE), DO YOU, OR ANOTHER MEMBER OF YOUR HOUSEHOLD:

H1.A. DO YOU HAVE A BANK ACCOUNT OR OTHER OFFICIAL ACCOUNT? *

- ☐ Yes
- ☐ No
- ☐ Don't know

H1.A.A. IF YES, WHAT IS THE NAME OF THE BANK?

H1.B. DO YOU HAVE A MOBILE MONEY ACCOUNT? *

- ☐ Yes
- ☐ No
- ☐ Don't know

H1.B.A. IF YES, WHAT IS THE NAME OF THE COMPANY? *

- ☐ Bkash
- ☐ Rocket
- ☐ Nagad
- ☐ Surecash
- ☐ Don't Know

I. Accountability to Affected Persons

I3. DO YOU KNOW HOW YOU CAN REPORT COMPLAINTS AND FEEDBACK ON THE CASH ASSISTANCE FROM UNHCR? *

- ☐ Yes
- ☐ No

I4. IF THE ASSISTANCE COULD BE STARTED AGAIN WOULD YOU PREFER: *

- ☐ Cash
- ☐ Items/in-kind (food or non-food items)
- ☐ Combination of cash and items
- ☐ Other (please specify)

I4A. OTHER (SPECIFY) *

THANK YOU FOR YOUR TIME IN ANSWERING THESE QUESTIONS.