

PDM Form NFI/CRI distribution - Uganda Response via FRRM

Information about the data collection exercise for individual interview

Hello, my name is *NAME* and I am working for *ORGANISATION*. We would like to ask you a few questions about your experience with the recent distribution of CRI /NFI assistance. The answers to these questions will help to understand if there is anything we can do to improve how we work and what we do. Your participation is voluntary, and you can choose not to answer any or of the questions. Your answers will not be used to determine if you or anyone in your household is eligible for assistance. Everything you tell us will be treated in confidence and will be combined with the answers that other people provide. The survey will take about 10 minutes.

*

☐ OK

General information

Name of organisation:

*

☐ UNHCR

Name of interviewer:

*

Please select the type of data collection:

*

Questions in this questionnaire are directed to individuals only.

☐ Individual Interview face to face

☐ Individual Interview by phone/FRRM

Information on location and date of data collection

Please select the District in which the distribution took place:

*

- ☐ Adjumani
- ☐ Amuru
- ☐ Arua - July 2020 no longer hosting district
- ☐ Bundibugyo
- ☐ Isingiro
- ☐ Kamwenge
- ☐ Kampala
- ☐ Kanungu
- ☐ Kiryandongo
- ☐ Kikuube
- ☐ Kisoro
- ☐ Koboko
- ☐ Kyegegwa
- ☐ Lamwo
- ☐ Madi-Okollo
- ☐ Obongi
- ☐ Terego
- ☐ Yumbe
- ☐ Zombo
- ☐ Other districts

Adjumani Settlements

*

- ☐ Agojo
- ☐ Alere
- ☐ Ayilo I
- ☐ Ayilo II
- ☐ Baratuku
- ☐ Boroli
- ☐ Elema
- ☐ Maaji I
- ☐ Maaji II
- ☐ Maaji III
- ☐ Mirieyi

- ☐ Mungula I
- ☐ Mungula II
- ☐ Nyumanzi
- ☐ OIiji
- ☐ Olua I
- ☐ Olua II
- ☐ Pagrinya

Isingiro Settlements

*

- ☐ Nakivale
- ☐ Oruchinga

Kikuube Locations

- ☐ Kyangwali
- ☐ Kikuube HC

Madi-Okollo Locations

- ☐ Rhino Camp
- ☐ Madi-Okollo HC
- ☐ Ocea

Kiryandongo Locations

*

- ☐ Ranch 1
- ☐ Ranch 37

Arua Locations

*

- ☐ Rhino
- ☐ Imvepi

Terego Location

*

- ☐ Imvepi
- ☐ Rhino Extension(Omugo)
- ☐ Ocea

Kamwenge Location *

- ☐ Rwamwanja
- ☐ Rwamwanja HC

Kisoro Location *

- ☐ Nyakabande TC
- ☐ Kisoro HC

Obongi Location *

- ☐ Palorinya
- ☐ Obongi HC

Lamwo Location *

- ☐ Palabek

Yumbe Location *

- ☐ Bidibidi

Koboko Location *

- ☐ Lobule

Kyegegwa Location *

- ☐ Kyaka II
- ☐ Kyaka II HC

Others (specify)

Select Cluster *

Please indicate the locality in which data is collected:

Date of data collection:

yyyy-mm-dd

Period

☐

Q1 2020

☐

Q2 2020

☐

Q3 2020

Information on CRI and CBI Distribution and Location for Individual Interviews

Did you receive CRIs/NFIs? *

- ☐ CRI/NFI
- ☐ CRI and CBI
- ☐ No

Biodata of Recipient/Beneficiary

First name and last name of the head of household: *

Sex / Gender of the head of household: *

- ☐ Male
- ☐ Female
- ☐ Other
- ☐ Prefer not to say

Choose the age range for Household head *

- ☐ 0 - 4 yrs
- ☐ 5 - 11 yrs
- ☐ 12 - 17 yrs
- ☐ 18 - 24 yrs
- ☐ 25 - 54 yrs
- ☐ 55 - 64 yrs
- ☐ 65 and over

Nationality *

- ☐ South Sudanese
- ☐ Congolese
- ☐ Burudian
- ☐ Ethiopian
- ☐ Eritrean
- ☐ Rwandese
- ☐ Somalis
- ☐ Other

 UNHCR

Other Nationality, Specify

Household size:

*

Information on additional household members

CRI/NFI DISTRIBUTION

What CRI/NFI were distributed?

*

Tick all that apply

- ☐ Soap
- ☐ Sanitary Pad
- ☐ Underwear

PLEASE INDICATE THE NUMBER OF ITEMS DISTRIBUTED

Please indicate the number of *Sanitary pads* received:Please indicate the number of *Underwear* received:Please indicate the number of *Soap* received:

Was the number of items distributed to each household / individual sufficient?

*

- ☐ Number of items is too much
- ☐ Number of items is sufficient
- ☐ Number of items is too little

Please indicate any details on the discussion on the amount of items received:

*

Please specify which items were sufficient / not sufficient and why, and if the views of different age, gender and diversity representatives within the focus group differed.

PLEASE RATE THE QUALITY OF ITEMS DISTRIBUTED

Please rate the quality of the *Soap* received:

*

- ☐ Good
- ☐ Acceptable
- ☐ Poor
- ☐ Very Poor
- ☐ Very Good
- ☐ Average

Please rate the quality of the *Sanitary pads* received:

*

- ☐ Good
- ☐ Acceptable
- ☐ Poor
- ☐ Very Poor
- ☐ Very Good
- ☐ Average

Please rate the quality of the *Underwear* received:

*

- ☐ Good
- ☐ Acceptable
- ☐ Poor
- ☐ Very Poor
- ☐ Very Good
- ☐ Average

Was the quality of items distributed adequate?

- ☐ Very Good
- ☐ Good
- ☐ Average
- ☐ Acceptable
- ☐ Poor
- ☐ Very Poor

Please add any detailed comments on the quantity and quality:

PLEASE RATE THE USEFULNESS OF ITEMS DISTRIBUTED

Was the *Soap* received useful? *

- ☐ Items were very useful
- ☐ Items were somewhat useful
- ☐ Items were not useful at all
- ☐ Items not so useful

Was the *Sanitary Pads* received useful?

- ☐ Items were very useful
- ☐ Items were somewhat useful
- ☐ Items were not useful at all
- ☐ Items not so useful

Was the *Underwear* received useful?

- ☐ Items were very useful
- ☐ Items were somewhat useful
- ☐ Items were not useful at all
- ☐ Items not so useful

Please indicate the details on the discussion on the usefulness of the items distributed: *

Please provide information on whether the items were used for the planned purpose, if participants faced difficulties in using / understanding how to use any of the items. Please specify the item and give detailed reasons why. Include information on differing views between different age, gender and diversity representatives.

Were any of the CRIs sold, exchanged or gifted? *

- ☐ Yes
- ☐ No

Which CRIs were sold, exchanged or gifted? *

- ☐ Soap
- ☐ Sanitary pad
- ☐ Underwear
- ☐ Blanket
- ☐ Sleeping Mat
- ☐ Plastic Sheet
- ☐ Solar Lamps
- ☐ Jerrycans

- ☐
- ☐ Mosquito nets
- ☐ Construction Poles
- ☐ Clothes

If items sold or exchanged, then for what? (Select all that apply)

- ☐ Rent
- ☐ Food
- ☐ Water
- ☐ Medical
- ☐ Education
- ☐ Shelter
- ☐ Clothing
- ☐ Debt
- ☐ Household Items
- ☐ Travel
- ☐ Security
- ☐ Marriage / Birth / Funeral
- ☐ Bribes
- ☐ Services
- ☐ Other (please specify)

Other, please specify:

.....

If items gifted by beneficiaries, specify to whom:

.....

Who sold or exchanged the items?

.....

Please indicate the details on the discussion on selling and exchanging items distributed: *

Please provide details on which items were sold / exchanged, why, and to/with whom. Include information on any age, gender and diversity specific differences.

.....

What type of items would you prefer to receive to manage your menstruation? Please indicate a maximum of 3.

.....

Indicate preferred item 1:

Indicate preferred item 2:

Indicate preferred item 3:

Outcome

TO WHAT EXTENT HAS THE ASSISTANCE(CRI/NFI) HELPED TO ADDRESS THE FOLLOWING:

Improve living conditions? *

- ☐ Significantly
- ☐ Moderately
- ☐ Slightly
- ☐ Not at all

Overall, to what extent are you currently able to meet the basic needs of your household? / In general, to what extent are households in the community able to meet their basic needs? *

- ☐ All needs
- ☐ More than half of the needs but not all
- ☐ Half of the needs
- ☐ A little of the needs
- ☐ Not able to meet needs at all
- ☐ I don't know

Which of your household's basic needs can you not meet? / Which needs cannot be met? *

- ☐ Food
- ☐ Drinking water
- ☐ Hygiene Items
- ☐ Utilities (Water, electricity, etc.)
- ☐ Education
- ☐ Children's expenses (milk, diapers, etc.)
- ☐ Health
- ☐ Rent

- ☐
- ☐ Clothing
- ☐ Housing repair
- ☐ Household items
- ☐ Assets for livelihood activity
- ☐ Transport
- ☐ Legal assistance documents
- ☐ Other (please specify)

Other, please specify:

*

Please include detailed information on the ability to meet basic needs:

Include information on any differences between different age, gender and diversity groups:

*

IN THE PAST 4 WEEKS HAS YOUR HOUSEHOLD NEEDED TO / IN THE PAST 4 WEEKS HAS ANYONE IN THE COMMUNITY NEEDED TO:

To be answered in case like for Host community distributions

Stop a child from attending school?

- ☐ Yes
- ☐ No

*

Move to a poorer quality shelter / housing?

- ☐ Yes
- ☐ No

*

Reduce expenditure hygiene items, water, baby items, health, or education in order to meet household food needs?

- ☐ Yes
- ☐ No

*

Distribution Process

How have you been informed about the distribution/ CRI/ cash assistance? Select all that apply.

*

- ☐ Mass meetings
- ☐ Via relatives / neighbors / friends
- ☐ Community Structures

- ☐ UNHCR / NGOs / Partners
- ☐ When visiting partner premises
- ☐ Text (SMS) message
- ☐ Social media (Facebook, Twitter, WhatsApp)
- ☐ Leaflets or other written materials
- ☐ Radio
- ☐ Public address system(static)
- ☐ Public address system(mobile)
- ☐ Other (please specify)

Other, please specify:

*

Is there any information you would like to know about the CRI / NFI assistance? Select all that apply.

*

- ☐ Eligibility for CRI assistance
- ☐ Distribution date, time and location
- ☐ How to spend the cash assistance
- ☐ How to use CRI provided
- ☐ How to give complaints and feedback
- ☐ What assistance is coming next
- ☐ Other (please specify)
- ☐ None, I don't need any additional information

Other, please specify:

*

Did you experience any difficulties related to the distribution?

*

- ☐ Yes, please elaborate
- ☐ No

Please elaborate on difficulties experienced:

*

Do you know how you can report complaints and feedback on the distribution / assistance?

*

- ☐ Yes
- ☐ No

If yes, how can you report complaints and give feedback? Select all that apply.

*

If yes, how can you report complaints and give feedback? Select all that apply.

- ☐ Via community leader
- ☐ Via UNHCR Helpline
- ☐ Other (please specify)
- ☐ I don't know

Others, specify how you can report complaints

Did you have any concerns/complaints during the distribution process? *

- ☐ Yes
- ☐ No

Were they addressed?

- ☐ Yes
- ☐ No

Other, please specify: *

Were you treated with respect and dignity by partner staff during the distribution? *

- ☐ Yes
- ☐ No, please elaborate

If no, please elaborate: *

Did you receive any offers to be included on the distribution list? *

- ☐ Yes, please elaborate
- ☐ No

If yes, please elaborate (Who, how etc.): *

Did you pay to be put on the distribution list? *

- ☐ Yes, please elaborate
- ☐ No

If yes, please elaborate (how much, to whom, etc.) *

Were you informed about what you would receive prior to the distribution? *

- ☐ Yes
- ☐ No

Did you receive sufficient instructions on how to receive NFI? *

- ☐ Yes
- ☐ No, please elaborate

If no, please elaborate what was missing: *

Did you read the leaflet and written information provided to you by the partner before distribution? *

- ☐ Yes
- ☐ No, please explain why

If no, please explain why: *

Was the distribution well organized? *

- ☐ Yes
- ☐ No, please explain why

If no, please explain why: *

How long did you spend to get assistance? *

- ☐ Less than 30 mins
- ☐ 30mins - 1 Hr
- ☐ 1Hr- 2Hrs
- ☐ 2Hrs and above

Was the time you had to wait during the distribution of acceptable length? *

- ☐ Yes
- ☐ No, please explain why

If no, please explain why: *

Did you face any security problems **during** the distribution?

- ☐ Yes, please elaborate
- ☐ No

If yes, please elaborate:

*

Did you face any security problems **after** the distribution?

- ☐ Yes, please elaborate
- ☐ No

If yes, please elaborate:

*

Did persons with specific needs (e.g. persons with disabilities/mobility challenges, older persons, single mothers with small children etc.) receive any additional support?

- ☐ Yes
- ☐ No

*

please specify/elaborate on assistance to Persons with Specific needs

Were the COVID-19 guidelines(social distancing, sanitising, wearing masks) enforced during the distribution?

- ☐ Yes
- ☐ No

*

please specify/elaborate

Was it the first time you received assistance from this organization/partner?

- ☐ Yes
- ☐ No

*

What did you receive previously?

*

When did you receive it?

*

Through which organization did you receive assistance?

*

If no, why did you miss the distribution? *

- ☐ Were you out of the settlement when the distribution happened.
- ☐ None of these items of the MHM were distributed in this whole settlement
- ☐ None of these items of the MHM were distributed in my village/zone/block
- ☐ The items got over at the distribution points before I received
- ☐ The items were dispatched from the office, but they didn't reach us
- ☐ Others, specify

Others, Specify

Going forward

If additional assistance is to be provided, what would you prefer? *

- ☐ Cash only
- ☐ Food items only
- ☐ Core relief items only
- ☐ Combination of cash, food and CRI
- ☐ Other, please specify

Other, please specify: *

If additional assistance is provided, how would you prefer that it is provided? *

Do you have any other comments?