

Post Distribution Monitoring: Winter Preparedness, 2021–2022

UNHCR

report_generated_on: March 13, 2023

visit_data_catalog_at: <https://microdata.unhcr.org/index.php>

Identification

SURVEY ID NUMBER

UNHCR_JOR_2022_PDM_WINTER_v2.1

TITLE

Post Distribution Monitoring: Winter Preparedness, 2021-2022

COUNTRY

Name	Country code
Jordan	JOR

ABSTRACT

The purpose of winter cash assistance is to reduce the harsh winter weather burden on refugees and allow them to get through the cold season without having to resort to negative coping strategies like borrowing money to make ends meet. The one-off cash transfers allow refugees to purchase essential winter items, such as heaters, gas tanks/refills, blankets, etc. A lifeline for many, during the 2021-2022 winter season, this program supported over 85,500 families with a total investment of more than USD 31 million.

Post Distribution Monitoring is a tool that UNHCR uses to keep track of how winter cash assistance is used and its impact on recipient well-being and gathers key feedback from recipients on the appropriateness of cash distribution mechanisms.

KIND OF DATA

Sample survey data [ssd]

UNIT OF ANALYSIS

Household

Version

VERSION DESCRIPTION

v2.1: Edited, cleaned and anonymised data.

Scope

NOTES

The scope includes:

- household and member demographics
- expenditures
- issues
- communication

TOPICS

Topic
Cash Assistance
Basic Needs

KEYWORDS

Keyword
PDM
CBI

Producers and sponsors

PRIMARY INVESTIGATORS

Name
UNHCR

Sampling

SAMPLING PROCEDURE

Simple random sample of households receiving cash assistance: 50% Syrian households and 50% non-Syrian households - all in host communities (outside camps).

data_collection

DATES OF DATA COLLECTION

Start	End
2022-04-24	2022-05-12

DATA COLLECTION MODE

Computer Assisted Telephone Interview [cati]

DATA COLLECTORS

Name
UNHCR

questionnaires

QUESTIONNAIRES

The questionnaire contained the following sections: demographics, receiving and spending the cash assistance, risks and problems, expenditure, outcomes.

Access policy

CONTACTS

Name	Affiliation	Email
Curation team	UNHCR	microdata@unhcr.org

CITATION REQUIREMENTS

UNHCR (2022). Jordan: Post Distribution Monitoring: Winter Preparedness, 2021–2022. Accessed from: <https://microdata.unhcr.org>

Metadata production

DDI DOCUMENT ID

UNHCR_JOR_2022_PDM_WINTER_v2.1

PRODUCERS

Name
UNHCR

DATE OF METADATA PRODUCTION
2023-03-12

data_dictionary

Data file	Cases	variables
Household This file contains the household data collected during the survey.	667	223

Data file: Household

This file contains the household data collected during the survey.

Cases:	667
variables:	223

variables

ID	Name	Label	Question
file_id_1_V1	id	Household ID	
file_id_1_V2	today	today	
file_id_1_V3	Date	A1. Date	
file_id_1_V4	Province_District	A4. Governorate::	
file_id_1_V5	nationality	A5. Nationality:	
file_id_1_V6	person_registered	A7. Is the person registered to receive the cash from UNHCR, or another member of their household over the age of 18, available for this survey?	
file_id_1_V7	Thank_you_for_your_t	Thank you for your time. We need to speak to the person registered to receive the cash from UNHCR or another member of their household.	
file_id_1_V8	hello	We would like to ask you a few questions about the work of UNHCR. The answers to these questions will help to understand if there is anything UNHCR can do to improve how we work and what we do.	
file_id_1_V9	Your_participation	Your participation is voluntary and you can choose not to answer any or of the questions.	
file_id_1_V10	The_survey_will_take	The survey will take about 30 minutes, and I will be recording your responses using this tablet.	
file_id_1_V11	informed_consent	B1. Do you agree to continue with this survey?	
file_id_1_V12	Thank_you_for_your_time	Thank you for your time.	
file_id_1_V13	sex	B4. What is your sex?	
file_id_1_V14	age	B5. What is your age?	
file_id_1_V15	person_reg_cash	B6. Are you the person registered to receive the cash assistance from UNHCR?	
file_id_1_V16	sex_person_reg	B6a. What is the sex of the person registered to receive the cash assistance from UNHCR?	
file_id_1_V17	relation_person_reg	B6b. What is your relation to the person registered to receive the cash assistance from UNHCR?	
file_id_1_V18	cal_Total	cal_Total	
file_id_1_V19	Number_Repro_females	B8. How many girls and women between 15-45 years old live in your household at present?	
file_id_1_V20	Method_delivery	C1. Method of delivery (Type of assistance Cash)	
file_id_1_V21	unhcr_received	C2. How much cash did your household receive from UNHCR, at the last distribution?	
file_id_1_V22	Type_Assistance	C2.a Do you know the assistance type you received?	
file_id_1_V23	amount_expecting	C3. Was this the amount you were expecting to receive?	
file_id_1_V24	day_expecting	C4. Did you receive the cash from UNHCR on the day you were expecting it?	
file_id_1_V25	need_help_recieve	C5. Did the person registered to receive the cash need help to withdraw or spend the cash assistance?	
file_id_1_V26	Why_need_help	C5a. Why did they need help?	

ID	Name	Label	Question
file_id_1_V27	who_gave_help	C5b. Who gave help?	
file_id_1_V28	pay_for_help	C5c. Did they need to pay any money for this help?	
file_id_1_V29	spend_the_cash_1	C6.Where did you go to spend the cash?/Local market	
file_id_1_V30	spend_the_cash_2	C6.Where did you go to spend the cash?/Local shop	
file_id_1_V31	spend_the_cash_3	C6.Where did you go to spend the cash?/Supermarket	
file_id_1_V32	spend_the_cash_4	C6.Where did you go to spend the cash?/Wholesalers	
file_id_1_V33	spend_the_cash_5	C6.Where did you go to spend the cash?/Landlord	
file_id_1_V34	spend_the_cash_6	C6.Where did you go to spend the cash?/Debts repayments	
file_id_1_V35	spend_the_cash_7	C6.Where did you go to spend the cash?/Other	
file_id_1_V36	Going_to_Withdraw	C6. How did you reach the ATM/Mobile Wallet agent?	
file_id_1_V37	travel_time	C7. How long did it take you to reach ATM/mobile money agent to withdrw the assistance?	
file_id_1_V38	travel_cost	C8. How much did it cost you to go and come back to the ATM/mobile money agent?	
file_id_1_V39	Wating_near_atm	C9. How long did you wait at the ATM//mobile money agent before receiving your assistance?	
file_id_1_V40	possession_atm	C11.Who is in possession of your ATM card / SIM card at present?	
file_id_1_V41	Who_dehow_spent	C10. Who in your household decided how the cash assistance should be spent?	
file_id_1_V42	Disagreement	C11. Was there any disagreement on use of the cash assistance?	
file_id_1_V43	tension	C12. Did the assistance you received impact your relationship with other community members?	
file_id_1_V44	other_sources_income_1	C13. What other sources of income or support has your household received or used during winter Sep – Dec?/Formal income generating activities e.g. any business or activities generating money, or salary	
file_id_1_V45	other_sources_income_2	C13. What other sources of income or support has your household received or used during winter Sep – Dec?/Informal income generating activities e.g. casual /seasonal labour	
file_id_1_V46	other_sources_income_3	C13. What other sources of income or support has your household received or used during winter Sep – Dec?/Savings	
file_id_1_V47	other_sources_income_4	C13. What other sources of income or support has your household received or used during winter Sep – Dec?/Remittances	
file_id_1_V48	other_sources_income_5	C13. What other sources of income or support has your household received or used during winter Sep – Dec?/Support from friends / family (locally)	
file_id_1_V49	other_sources_income_6	C13. What other sources of income or support has your household received or used during winter Sep – Dec?/Loans (debt or credit)	
file_id_1_V50	other_sources_income_7	C13. What other sources of income or support has your household received or used during winter Sep – Dec?/NGOs/agencies – giving cash support	
file_id_1_V51	other_sources_income_8	C13. What other sources of income or support has your household received or used during winter Sep – Dec?/NGOs/agencies – giving material support	
file_id_1_V52	other_sources_income_9	C13. What other sources of income or support has your household received or used during winter Sep – Dec?/NGOs/agencies – giving other support	
file_id_1_V53	other_sources_income_10	C13. What other sources of income or support has your household received or used during winter Sep – Dec?/No income	
file_id_1_V54	other_sources_income_11	C13. What other sources of income or support has your household received or used during winter Sep – Dec?/Other	

ID	Name	Label	Question
file_id_1_V55	type_of_support	C14. In addition to winterization grant of UNHCR, starting from 1st Oct 2021, have you or your household have benefited from other type of support?	
file_id_1_V56	feel_unsafe_or_risk	D1. Did you feel physically unsafe or at risk of harm during the last distribution :	
file_id_1_V57	Going_withor_get_money	D1a. Going to withdraw or get the money?	
file_id_1_V58	Keeping_money_home	D1b. Keeping the money at home?	
file_id_1_V59	Going_spenmoney	D1c. Going to spend the money?	
file_id_1_V60	Any_other_risk	D1d. Did anything else make you feel physically unsafe or at risk of harm related to the cash assistance?	
file_id_1_V61	problems_cash	D2. Did you experience any of these problems receiving/withdrawing or spending the cash from UNHCR?	
file_id_1_V62	registereperson_not	D2a. The registered person is not available to withdraw or access the money?	
file_id_1_V63	Wrong_forgotten_pincode	D2b. Wrong pin code or forgotten pin code or could not enter PIN code yourself?	
file_id_1_V64	Poor_service_withdrawing	D2c. Poor service at the bank / post-office / etc when withdrawing the money?	
file_id_1_V65	Poor_service_type_Iris_1	D2ca1. What type of poor service did you experience/ Iris?/Many attempts to scan the eye	
file_id_1_V66	Poor_service_type_Iris_2	D2ca1. What type of poor service did you experience/ Iris?/Couldn't scan the eye at all	
file_id_1_V67	Poor_service_type_Iris_3	D2ca1. What type of poor service did you experience/ Iris?/Didn't know how to use the iris camera	
file_id_1_V68	Poor_service_type_Iris_4	D2ca1. What type of poor service did you experience/ Iris?/Have to go the bank more than once to withdraw the money because of the crowds	
file_id_1_V69	Poor_service_type_Iris_5	D2ca1. What type of poor service did you experience/ Iris?/Didn't feel safe scanning my eyes	
file_id_1_V70	Poor_service_type_Iris_6	D2ca1. What type of poor service did you experience/ Iris?/The machine is out of service	
file_id_1_V71	Poor_service_type_Iris_7	D2ca1. What type of poor service did you experience/ Iris?/Cash machine said not authorised	
file_id_1_V72	Poor_service_type_Iris_8	D2ca1. What type of poor service did you experience/ Iris?/Wrong balance (zero or less balance)	
file_id_1_V73	Poor_service_type_Iris_9	D2ca1. What type of poor service did you experience/ Iris?/Other	
file_id_1_V74	attempts_to_scan	please specify number of attempts to scan your eyes before successfully withdrawing assistance?	
file_id_1_V75	Poor_service_type_Card_1	D2ca2. What type of poor service did you experience/ ATM card?/Had to go the bank more than once to withdraw the money because of the crowds	
file_id_1_V76	Poor_service_type_Card_2	D2ca2. What type of poor service did you experience/ ATM card?/Didn't feel safe using the ATM card	
file_id_1_V77	Poor_service_type_Card_3	D2ca2. What type of poor service did you experience/ ATM card?/Don't know how to use the ATM	
file_id_1_V78	Poor_service_type_Card_4	D2ca2. What type of poor service did you experience/ ATM card?/The machine is out of service	
file_id_1_V79	Poor_service_type_Card_5	D2ca2. What type of poor service did you experience/ ATM card?/Wrong pin code	
file_id_1_V80	Poor_service_type_Card_6	D2ca2. What type of poor service did you experience/ ATM card?/Wrong balance (zero or less balance)	
file_id_1_V81	Poor_service_type_Card_7	D2ca2. What type of poor service did you experience/ ATM card?/Lost My Atm card	

ID	Name	Label	Question
file_id_1_V82	Poor_service_type_Card_8	D2ca2. What type of poor service did you experience/ ATM card?/Other	
file_id_1_V83	Poor_service_type_wallet_1	D2ca3. What type of poor service did you experience/ mobile wallet?/Could not use the mobile application	
file_id_1_V84	Poor_service_type_wallet_2	D2ca3. What type of poor service did you experience/ mobile wallet?/Not enough cash at agent	
file_id_1_V85	Poor_service_type_wallet_3	D2ca3. What type of poor service did you experience/ mobile wallet?/Paying fees for the cash out	
file_id_1_V86	Poor_service_type_wallet_4	D2ca3. What type of poor service did you experience/ mobile wallet?/ATM technical error during cash out	
file_id_1_V87	Poor_service_type_wallet_5	D2ca3. What type of poor service did you experience/ mobile wallet?/My SIM was disconnected, and wallet was inactive	
file_id_1_V88	Poor_service_type_wallet_6	D2ca3. What type of poor service did you experience/ mobile wallet?/I lost my phone/SIM	
file_id_1_V89	Poor_service_type_wallet_7	D2ca3. What type of poor service did you experience/ mobile wallet?/I could not reach the provider's call centre	
file_id_1_V90	Poor_service_type_wallet_8	D2ca3. What type of poor service did you experience/ mobile wallet?/I forgot password/PIN	
file_id_1_V91	Poor_service_type_wallet_9	D2ca3. What type of poor service did you experience/ mobile wallet?/Timeline of assistance delivery	
file_id_1_V92	Poor_service_type_wallet_10	D2ca3. What type of poor service did you experience/ mobile wallet?/Other	
file_id_1_V93	withdraw_same_day	D2d. How often did you travel to the ATM until you were able to withdraw the money in the same day?	
file_id_1_V94	withdraw_different_day	D2e. How often did you travel to the ATM until you were able to withdraw the money in different days?	
file_id_1_V95	Trarefuse_serve	D2f. Market/shop trader/wholesaler refused to serve you?	
file_id_1_V96	Pay_money_favour	D2g. Needed to pay additional money or do favours in order to withdraw or spend cash?	
file_id_1_V97	Who_give_money_favours_1	D2ga. Who did you need to give money or favours to?/Another household member	
file_id_1_V98	Who_give_money_favours_2	D2ga. Who did you need to give money or favours to?/Another family member (outside the household)	
file_id_1_V99	Who_give_money_favours_3	D2ga. Who did you need to give money or favours to?/Friend	
file_id_1_V100	Who_give_money_favours_4	D2ga. Who did you need to give money or favours to?/Community leader	
file_id_1_V101	Who_give_money_favours_5	D2ga. Who did you need to give money or favours to?/Stranger	
file_id_1_V102	Who_give_money_favours_6	D2ga. Who did you need to give money or favours to?/Bank/mobile money/FSP agent	
file_id_1_V103	Who_give_money_favours_7	D2ga. Who did you need to give money or favours to?/Shopkeeper	
file_id_1_V104	Who_give_money_favours_8	D2ga. Who did you need to give money or favours to?/Other	
file_id_1_V105	anyother_problems	D2i. Did you experience any other problems withdrawing or spending the cash from UNHCR?	
file_id_1_V106	overcome_problem	D2j. Did you overcome the problems you faced?	
file_id_1_V107	items_available	E1. Were you able to find the items/services you needed in the markets/shops?	
file_id_1_V108	items_quality	E2. Were you able to find the right quality of items/services in the market?	
file_id_1_V109	price_increase	E3. Has there been any increase in the price of any items/services in the last 4 weeks?	
file_id_1_V110	cash_spent_already	F1. Of the cash you have received from UNHCR, how much have you spent already?	
file_id_1_V111	spent_cash_on_1	F2. What did you spend the UNHCR cash on?/Food	

ID	Name	Label	Question
file_id_1_V112	spent_cash_on_2	F2. What did you spend the UNHCR cash on?/Water	
file_id_1_V113	spent_cash_on_3	F2. What did you spend the UNHCR cash on?/Hygiene items	
file_id_1_V114	spent_cash_on_4	F2. What did you spend the UNHCR cash on?/Health costs (including medicines)	
file_id_1_V115	spent_cash_on_5	F2. What did you spend the UNHCR cash on?/Rent	
file_id_1_V116	spent_cash_on_6	F2. What did you spend the UNHCR cash on?/Shelter repair (e.g. rehabilitation, materials)	
file_id_1_V117	spent_cash_on_7	F2. What did you spend the UNHCR cash on?/Household items (e.g. mattress, blankets, jerry can)	
file_id_1_V118	spent_cash_on_8	F2. What did you spend the UNHCR cash on?/Firewood / Fuel for cooking or heating	
file_id_1_V119	spent_cash_on_9	F2. What did you spend the UNHCR cash on?/Clothes / shoes	
file_id_1_V120	spent_cash_on_10	F2. What did you spend the UNHCR cash on?/Utilities and bills (e.g. electricity, water bills, phone calling credit)	
file_id_1_V121	spent_cash_on_11	F2. What did you spend the UNHCR cash on?/Assets for a livelihood activity (e.g seeds, tools, farming, fishing, petty trade etc)	
file_id_1_V122	spent_cash_on_12	F2. What did you spend the UNHCR cash on?/Education (e.g. school fees, uniform, books)	
file_id_1_V123	spent_cash_on_13	F2. What did you spend the UNHCR cash on?/Entertainment (including alcohol, cigarettes)	
file_id_1_V124	spent_cash_on_14	F2. What did you spend the UNHCR cash on?/Transport	
file_id_1_V125	spent_cash_on_15	F2. What did you spend the UNHCR cash on?/Debt repayment	
file_id_1_V126	spent_cash_on_16	F2. What did you spend the UNHCR cash on?/Gave some to other family members / relatives / friends	
file_id_1_V127	spent_cash_on_17	F2. What did you spend the UNHCR cash on?/Legal assistance / documents	
file_id_1_V128	spent_cash_on_18	F2. What did you spend the UNHCR cash on?/Other (please specify)	
file_id_1_V129	top5_rank	Please rank in order of importance	
file_id_1_V130	spent_1st	1st choice	
file_id_1_V131	spent_2nd	2nd choice	
file_id_1_V132	spent_3rd	3rd choice	
file_id_1_V133	spent_4th	4th choice	
file_id_1_V134	spent_5th	5th choice	
file_id_1_V135	The_amount_the_respo_cash	Amount received (from UNHCR at the last distribution)	
file_id_1_V136	The_level_of_cash_re	Amount spent	
file_id_1_V137	save_money	F4. Did you save any of the money?	
file_id_1_V138	save_money_account	F4a. Did you save any of the money on your account?	
file_id_1_V139	preparing_for_winter	F5. In the last six months did you spend money preparing for cold weather?	
file_id_1_V140	Items_for_winter_1	F5.a If yes: on what:/Blanket(s)	
file_id_1_V141	Items_for_winter_2	F5.a If yes: on what:/Heater(s)	
file_id_1_V142	Items_for_winter_3	F5.a If yes: on what:/Gas cylinder(s)	
file_id_1_V143	Items_for_winter_4	F5.a If yes: on what:/Kerosene /Gas refills	
file_id_1_V144	Items_for_winter_5	F5.a If yes: on what:/Winter clothes/shoes	
file_id_1_V145	Items_for_winter_6	F5.a If yes: on what:/Housing repairs (plastic sheets, leaks repairs, fixing windows or doors)	
file_id_1_V146	Items_for_winter_7	F5.a If yes: on what:/Other, specify	
file_id_1_V147	overall_cash_benefits	G1. To what extent has the cash assistance from UNHCR:	

ID	Name	Label	Question
file_id_1_V148	Improved_livincondition	G1a. Improved your living conditions?	
file_id_1_V149	Reduced_stress	G1b. Reduced feelings of stress?	
file_id_1_V150	Reduced_financial_burden	G1c. Reduced the financial burden of your household?	
file_id_1_V151	meet_basic_needs	G2. Overall, to what extent are you currently able to meet the basic needs of your household?	
file_id_1_V152	items_not_afford_1	G2a. If more than half (but not all), half, a little or not at all: Which of your household's winter needs can you not afford?/Blanket(s)	
file_id_1_V153	items_not_afford_2	G2a. If more than half (but not all), half, a little or not at all: Which of your household's winter needs can you not afford?/Heater(s)	
file_id_1_V154	items_not_afford_3	G2a. If more than half (but not all), half, a little or not at all: Which of your household's winter needs can you not afford?/Gas cylinder(s)	
file_id_1_V155	items_not_afford_4	G2a. If more than half (but not all), half, a little or not at all: Which of your household's winter needs can you not afford?/Kerosene /Gas refills	
file_id_1_V156	items_not_afford_5	G2a. If more than half (but not all), half, a little or not at all: Which of your household's winter needs can you not afford?/Winter clothes/shoes	
file_id_1_V157	items_not_afford_6	G2a. If more than half (but not all), half, a little or not at all: Which of your household's winter needs can you not afford?/Housing repairs (plastic sheets, leaks repairs, fixing windows or doors)	
file_id_1_V158	items_not_afford_7	G2a. If more than half (but not all), half, a little or not at all: Which of your household's winter needs can you not afford?/Other, specify	
file_id_1_V159	number_of_months	G2b If more than half (but not all), half, a little or not at all, for how many months during winter?	
file_id_1_V160	resource	G3. Do you feel that you had all the resources to face winter in 2021-2022?	
file_id_1_V161	items_1	G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Blanket(s)	
file_id_1_V162	items_2	G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Heater(s)	
file_id_1_V163	items_3	G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Gas cylinder(s)	
file_id_1_V164	items_4	G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Gas refills	
file_id_1_V165	items_5	G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Kerosene refills	
file_id_1_V166	items_6	G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Winter clothes/shoes	
file_id_1_V167	items_7	G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Housing repairs (plastic sheets, leaks repairs, fixing windows or doors)	
file_id_1_V168	items_8	G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Other	
file_id_1_V169	copinstrategies	G3. In the past 4 weeks has your household needed to:	
file_id_1_V170	Stop_child_attendinschoo	a. Stop a child from attending school?	
file_id_1_V171	Sell_livelihood_assets	b. Sell livelihood/productive assets in order to buy food or basic goods?	
file_id_1_V172	Ask_money_from_stranger	c. Ask for money from strangers (begging)?	
file_id_1_V173	Move_poorer_shelter	d. Move to a poorer quality shelter?	
file_id_1_V174	Send_under16_work	e. Send household members under the age of 16 to work?	
file_id_1_V175	Send_work_far_away	f. Send a member of the household to work far away?	

ID	Name	Label	Question
file_id_1_V176	Enrisky_activities	g. Engage in activities for money or items that you feel puts you or other members of your household at risk of harm?	
file_id_1_V177	Skip_rent_debt_repayments	h. Skip paying rent / debt repayments to meet other needs?	
file_id_1_V178	Take_out_new_loans	i. Take out new loans or borrowed money?	
file_id_1_V179	Reduce_expenditure_HH_item	j. Reduce expenditure hygiene items, water, baby items, health, or education in order to meet household food needs?	
file_id_1_V180	Spent_savings	k. Spent savings	
file_id_1_V181	Bought_food	l. Bought food on credit or borrowed money to purchase food from non-relatives	
file_id_1_V182	Bought_goods_credit	m. Bought household goods on credit	
file_id_1_V183	Sell_household_assets	n. Sell household assets/goods (jewellery, phone, furniture, electro domestics, etc.)	
file_id_1_V184	younger_married	o. Has anyone in your family aged younger than 15 married?	
file_id_1_V185	sustainable_solutions	H1. (as a result of the cash assistance), do you, or another member of your household:	
file_id_1_V186	Have_bank_account	a. Have a bank account or mobile money account or other official account?	
file_id_1_V187	Have_livelihoods_assets	b. Have the items (productive/livelihood assets) you need in order to earn a living?	
file_id_1_V188	Have_access_micro_credit	c. Have access to micro-credit?	
file_id_1_V189	notified_of_assistance	I1. Were you notified of the purpose of the cash assistance you received?	
file_id_1_V190	hear_unhcr_cash_assistance	I2. How did you hear about UNHCR cash assistance?	
file_id_1_V191	sms	I3. Did you receive an SMS informing to withdraw the winter assistance?	
file_id_1_V192	info_sufficient	I3. If I3 yes, Was the information you received clear and sufficient?	
file_id_1_V193	time_to_collect	I4. After receiving the SMS/info receiving the assistance, when did you go you collect the assistance?	
file_id_1_V194	info_want_cash_ass_1	I5. Is there any other information you would like to know about the cash assistance?/Eligibility for cash assistance	
file_id_1_V195	info_want_cash_ass_2	I5. Is there any other information you would like to know about the cash assistance?/Distribution date, time and location	
file_id_1_V196	info_want_cash_ass_3	I5. Is there any other information you would like to know about the cash assistance?/How to spend the cash assistance	
file_id_1_V197	info_want_cash_ass_4	I5. Is there any other information you would like to know about the cash assistance?/How to give complaints and feedback to agencies	
file_id_1_V198	info_want_cash_ass_5	I5. Is there any other information you would like to know about the cash assistance?/What assistance is coming next	
file_id_1_V199	info_want_cash_ass_6	I5. Is there any other information you would like to know about the cash assistance?/Other (please specify)	
file_id_1_V200	info_want_cash_ass_7	I5. Is there any other information you would like to know about the cash assistance?/None (Don't want any additional information)	
file_id_1_V201	know_report_complaints	I6. Do you know how you can report complaints and feedback on the cash assistance from UNHCR?	
file_id_1_V202	how_report_complaints_1	I6a. How could you report complaints and feedback?/Via local leaders	
file_id_1_V203	how_report_complaints_2	I6a. How could you report complaints and feedback?/Via community mobilisers	
file_id_1_V204	how_report_complaints_3	I6a. How could you report complaints and feedback?/Hotline	
file_id_1_V205	how_report_complaints_4	I6a. How could you report complaints and feedback?/Complaints / reception desk	

ID	Name	Label	Question
file_id_1_V206	how_report_complaints_5	I6a. How could you report complaints and feedback?/Complaints and suggestion box	
file_id_1_V207	how_report_complaints_6	I6a. How could you report complaints and feedback?/Other (please specify)	
file_id_1_V208	contact_helpline	I7. Did you contact the UNHCR helpline	
file_id_1_V209	contact_helpline_yes_1	I7a. If yes why?/Check status	
file_id_1_V210	contact_helpline_yes_2	I7a. If yes why?/Enquire amount	
file_id_1_V211	contact_helpline_yes_3	I7a. If yes why?/Enquire delivery date	
file_id_1_V212	contact_helpline_yes_4	I7a. If yes why?/Complain	
file_id_1_V213	contact_helpline_yes_5	I7a. If yes why?/Appeal for assistance	
file_id_1_V214	response_who	I7b. If I7 yes, how did you get the response you needed?	
file_id_1_V215	clear_answer	I7c. If I7 yes If you contacted the UNHCR helpline, was the messaging clear?	
file_id_1_V216	UNHCR_staff	I8. Do you feel that UNHCR staff treats you respectfully?	
file_id_1_V217	CAB_staff	I9. Do you feel that CAB staff treats you respectfully?	
file_id_1_V218	MM_agent_staff	I10. Do you feel that Mobile agent staff treats you respectfully?	
file_id_1_V219	Mindset_staff	I11. Do you feel that Mindset staff have treated you respectfully during the home visit assessment?	
file_id_1_V220	preference_modality	I12. If the assistance could be started again would you prefer:	
file_id_1_V221	cash_Modality	I12a. If cash, how would you prefer to receive it?	
file_id_1_V222	satisfaction_winter_assistance	I13. Generally, how satisfied were you with the winter assistance you received?	
file_id_1_V223	thanks	Thank you for your time in answering these questions.	

total: 223

ID: Household ID**Data file:** Household**Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 667 Format: Integer

THE_SURVEY_WILL_TAKE: The survey will take about 30 minutes, and I will be recording your responses using this tablet.**Data file:** Household**Overview**

Valid: 0 Invalid: 667

Type: Discrete Format: Logical

Questions and instructions

CATEGORIES

Value	Category	Cases	
0	FALSE	0	0%
1	TRUE	0	0%
Missing value		667	100%

TODAY: today**Data file:** Household**Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 8 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	2022-04-24	125	18.7%
2	2022-04-25	182	27.3%
3	2022-04-26	152	22.8%
4	2022-04-27	78	11.7%
5	2022-04-28	38	5.7%
6	2022-05-09	49	7.3%
7	2022-05-11	42	6.3%
8	2022-05-12	1	0.1%

DATE: A1. Date**Data file: Household****Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 8 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	2022-04-24	127	19%
2	2022-04-25	182	27.3%
3	2022-04-26	152	22.8%
4	2022-04-27	76	11.4%
5	2022-04-28	38	5.7%
6	2022-05-09	49	7.3%
7	2022-05-11	42	6.3%
8	2022-05-12	1	0.1%

PROVINCE_DISTRICT: A4. Governorate::**Data file: Household****Overview**

Valid: 660 Invalid: 7

Type: Discrete Range: 1 - 3 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Central	443	66.4%
2	North	175	26.2%
3	South	42	6.3%
Missing value		7	1%

NATIONALITY: A5. Nationality:**Data file: Household**

Overview

Valid: 623 Invalid: 44

Type: Discrete Range: 1 - 6 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Iraqi	192	28.8%
2	Other	1	0.1%
3	Somali	4	0.6%
4	Sudanese	32	4.8%
5	Syrian	329	49.3%
6	Yemeni	65	9.7%
Missing value		44	6.6%

PERSON_REGISTERED: A7. Is the person registered to receive the cash from UNHCR, or another member of their household over the age of 18, available for this survey?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 1 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Yes	667	100%

THANK_YOU_FOR_YOUR_T: Thank you for your time. We need to speak to the person registered to receive the cash from UNHCR or another member of their household.

Data file: Household

Overview

Valid: 0 Invalid: 667

Type: Discrete Format: Logical

Questions and instructions

CATEGORIES

Value	Category	Cases	
0	FALSE	0	0%
1	TRUE	0	0%
Missing value		667	100%

HELLO: We would like to ask you a few questions about the work of UNHCR. The answers to these questions will help to understand if there is anything UNHCR can do to improve how we work and what we do.

Data file: Household

Overview

Valid: 0 Invalid: 667

Type: Discrete Format: Logical

Questions and instructions

CATEGORIES

Value	Category	Cases	
0	FALSE	0	0%
1	TRUE	0	0%
Missing value		667	100%

YOUR_PARTICIPATION: Your participation is voluntary and you can choose not to answer any or of the questions.

Data file: Household

Overview

Valid: 0 Invalid: 667

Type: Discrete Format: Logical

Questions and instructions

CATEGORIES

Value	Category	Cases	
0	FALSE	0	0%
1	TRUE	0	0%
Missing value		667	100%

INFORMED_CONSENT: B1. Do you agree to continue with this survey?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 1 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Yes	667	100%

THANK_YOU_FOR_YOUR_TIME: Thank you for your time.**Data file:** Household**Overview**

Valid: 0 Invalid: 667

Type: Discrete Format: Logical

Questions and instructions

CATEGORIES

Value	Category	Cases	
0	FALSE	0	0%
1	TRUE	0	0%
Missing value		667	100%

SEX: B4. What is your sex?**Data file:** Household**Overview**

Valid: 575 Invalid: 92

Type: Discrete Range: 1 - 3 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Female	223	33.4%
2	Male	352	52.8%
3	Other	0	0%
Missing value		92	13.8%

AGE: B5. What is your age?**Data file:** Household**Overview**

Valid: 590 Invalid: 77

Type: Discrete Range: 1 - 4 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	17 or younger	0	0%
2	18-35 yrs	218	32.7%
3	36-59yrs	316	47.4%
4	60 yrs +	56	8.4%
Missing value		77	11.5%

PERSON_REG_CASH: B6. Are you the person registered to receive the cash assistance from UNHCR?**Data file:** Household**Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No	80	12%
2	Yes	587	88%

SEX_PERSON_REG: B6a. What is the sex of the person registered to receive the cash assistance from UNHCR?**Data file:** Household**Overview**

Valid: 80 Invalid: 587

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Female	27	4%
2	Male	53	7.9%
Missing value		587	88%

RELATION_PERSON_REG: B6b. What is your relation to the person registered to receive the cash assistance from UNHCR?

Data file: Household

Overview

Valid: 79 Invalid: 588

Type: Discrete Range: 1 - 4 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Daughter/Son	13	1.9%
2	Mother/Father	10	1.5%
3	Other family relation	10	1.5%
4	Spouse	46	6.9%
Missing value		588	88.2%

CAL_TOTAL: cal_Total

Data file: Household

Overview

Valid: 666 Invalid: 1

Type: Discrete Range: 1 - 9 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	1	65	9.7%
2	2	61	9.1%
3	3	86	12.9%

4	4	87	13%
5	5	119	17.8%
6	6	85	12.7%
7	7	77	11.5%
8	8	37	5.5%
9	9+	49	7.3%
Missing value		1	0.1%

NUMBER_REPRO_FEMALES: B8. How many girls and women between 15-45 years old live in your household at present?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 5 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		190	28.5%
1		316	47.4%
2		88	13.2%
3		55	8.2%
4		15	2.2%
5		3	0.4%

METHOD_DELIVERY: C1. Method of delivery (Type of assistance Cash)

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 3 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	ATM card	77	11.5%
2	IRIS scan	537	80.5%

3	Mobile wallet	53	7.9%
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UNHCR_RECEIVED: C2. How much cash did your household receive from UNHCR, at the last distribution?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 11 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	JOD 152	12	1.8%
2	JOD 190	9	1.3%
3	JOD 195	13	1.9%
4	JOD 201	18	2.7%
5	JOD 233	17	2.5%
6	JOD 239	2	0.3%
7	JOD 244	8	1.2%
8	JOD 278	2	0.3%
9	JOD 282	8	1.2%
10	JOD 321	28	4.2%
11	Other	550	82.5%

TYPE_ASSISTANCE: C2.a Do you know the assistance type you received?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 4 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	I don't Know	26	3.9%
2	Winter and basic needs	89	13.3%
3	Winter and covid-19 emergency assistance	13	1.9%

4	Winter assistance	539	80.8%
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AMOUNT_EXPECTING: C3. Was this the amount you were expecting to receive?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 3 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Don't know	142	21.3%
2	No	256	38.4%
3	Yes	269	40.3%

DAY_EXPECTING: C4. Did you receive the cash from UNHCR on the day you were expecting it?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 3 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Don't know	82	12.3%
2	No	236	35.4%
3	Yes	349	52.3%

NEED_HELP_RECIEVE: C5. Did the person registered to receive the cash need help to withdraw or spend the cash assistance?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No	524	78.6%
2	Yes	143	21.4%

WHY_NEED_HELP: C5a. Why did they need help?

Data file: Household

Overview

Valid: 143 Invalid: 524

Type: Discrete Range: 1 - 6 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	can't_read_instructions_to_withdraw_money	15	2.2%
2	Did not know how to use the card	81	12.1%
3	instructions_to_withdraw_are_in_a_language_i_don't_understand__	3	0.4%
4	Limited mobility	39	5.8%
5	No money to pay transport to withdraw/spend the cash	2	0.3%
6	Other	3	0.4%
Missing value		524	78.6%

WHO_GAVE_HELP: C5b. Who gave help?

Data file: Household

Overview

Valid: 143 Invalid: 524

Type: Discrete Range: 1 - 7 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Acquaintance (friend, neighbour etc.)	16	2.4%
2	Bank agent / trader	26	3.9%
3	Distant relative	2	0.3%

4	Family Member	68	10.2%
5	Member of agency staff	7	1%
6	Other	1	0.1%
7	Stranger (e.g. person passing by on the street)	23	3.4%
Missing value		524	78.6%

PAY_FOR_HELP: C5c. Did they need to pay any money for this help?

Data file: Household

Overview

Valid: 143 Invalid: 524

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No	140	21%
2	Yes	3	0.4%
Missing value		524	78.6%

SPEND_THE_CASH_1: C6.Where did you go to spend the cash?/Local market

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		364	54.6%
1		303	45.4%

SPEND_THE_CASH_2: C6.Where did you go to spend the cash?/Local shop

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		550	82.5%
1		117	17.5%

SPEND_THE_CASH_3: C6.Where did you go to spend the cash?/Supermarket

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		464	69.6%
1		203	30.4%

SPEND_THE_CASH_4: C6.Where did you go to spend the cash?/Wholesalers

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		665	99.7%
1		2	0.3%

SPEND_THE_CASH_5: C6.Where did you go to spend the cash?/Landlord

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		290	43.5%
1		377	56.5%

SPEND_THE_CASH_6: C6.Where did you go to spend the cash?/Debts repayments

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		373	55.9%
1		294	44.1%

SPEND_THE_CASH_7: C6.Where did you go to spend the cash?/Other

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		561	84.1%
1		106	15.9%

GOING_TO_WITHDRAW: C6. How did you reach the ATM/Mobile Wallet agent?**Data file:** Household**Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 5 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Bus	234	35.1%
2	By foot	218	32.7%
3	Other, specify	1	0.1%
4	Private car	21	3.1%
5	Taxi	193	28.9%

TRAVEL_TIME: C7. How long did it take you to reach ATM/mobile money agent to withdraw the assistance?**Data file:** Household**Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 6 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	15-30 minutes	292	43.8%
2	30-45 minutes	82	12.3%
3	45-60 minutes	53	7.9%
4	Don't know	3	0.4%
5	Less than 15 minutes	196	29.4%
6	more than one hour.	41	6.1%

TRAVEL_COST: C8. How much did it cost you to go and come back to the ATM/mobile money agent?**Data file:** Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 5 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Don't know	24	3.6%
2	JD 0 - 0.99	297	44.5%
3	JD 1 - 1.99	151	22.6%
4	JD 2 - 4.99	141	21.1%
5	JD 5 +	54	8.1%

WATING_NEAR_ATM: C9. How long did you wait at the ATM//mobile money agent before receiving your assistance?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 6 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	< 30 minutes	356	53.4%
2	1-2 hours	111	16.6%
3	2-3 hours	19	2.8%
4	3+	13	1.9%
5	30 minutes - 1 hour	164	24.6%
6	I don't Know	4	0.6%

POSSESSION_ATM: C11. Who is in possession of your ATM card / SIM card at present?

Data file: Household

Overview

Valid: 130 Invalid: 537

Type: Discrete Range: 1 - 3 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	A friend	1	0.1%
2	Another household member	6	0.9%
3	Named person (on UNHCR distribution list)	123	18.4%
Missing value		537	80.5%

WHO_DEHOW_SPENT: C10. Who in your household decided how the cash assistance should be spent?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 6 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Both (husband and wife together)	201	30.1%
2	Female head of household	156	23.4%
3	Male head of household	228	34.2%
4	The whole household together	72	10.8%
5	Your Father or Father-in-law	3	0.4%
6	Your Mother or Mother-in-law	7	1%

DISAGREEMENT: C11. Was there any disagreement on use of the cash assistance?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 3 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No - there was no disagreement	640	96%

2	Some - we discussed but came to an agreement	19	2.8%
3	Yes - we disagreed a lot	8	1.2%

TENSION: C12. Did the assistance you received impact your relationship with other community members?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 3 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No, no change	625	93.7%
2	Yes, decreased tension	31	4.6%
3	Yes, increased tension	11	1.6%

OTHER_SOURCES_INCOME_1: C13. What other sources of income or support has your household received or used during winter Sep - Dec?/Formal income generating activities e.g. any business or activities generating money, or salary

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		594	89.1%
1		73	10.9%

OTHER_SOURCES_INCOME_2: C13. What other sources of income or support has your household received or used during winter Sep - Dec?/Informal income generating activities e.g. casual /seasonal labour

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		563	84.4%
1		104	15.6%

OTHER_SOURCES_INCOME_3: C13. What other sources of income or support has your household received or used during winter Sep - Dec?/Savings

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		659	98.8%
1		8	1.2%

OTHER_SOURCES_INCOME_4: C13. What other sources of income or support has your household received or used during winter Sep - Dec?/Remittances

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		641	96.1%
1		26	3.9%

OTHER_SOURCES_INCOME_5: C13. What other sources of income or support has your household received or used during winter Sep - Dec?/Support from friends / family (locally)

Data file: Household

Overview

Valid: 667 Invalid: 0
Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		621	93.1%
1		46	6.9%

OTHER_SOURCES_INCOME_6: C13. What other sources of income or support has your household received or used during winter Sep - Dec?/Loans (debt or credit)

Data file: Household

Overview

Valid: 667 Invalid: 0
Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		597	89.5%
1		70	10.5%

OTHER_SOURCES_INCOME_7: C13. What other sources of income or support has your household received or used during winter Sep - Dec?/NGOs/agencies - giving cash support

Data file: Household

Overview

Valid: 667 Invalid: 0
Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
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0		528	79.2%
1		139	20.8%

OTHER_SOURCES_INCOME_8: C13. What other sources of income or support has your household received or used during winter Sep - Dec?/NGOs/agencies - giving material support

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		619	92.8%
1		48	7.2%

OTHER_SOURCES_INCOME_9: C13. What other sources of income or support has your household received or used during winter Sep - Dec?/NGOs/agencies - giving other support

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 0 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		667	100%

OTHER_SOURCES_INCOME_10: C13. What other sources of income or support has your household received or used during winter Sep - Dec?/No income

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		371	55.6%
1		296	44.4%

OTHER_SOURCES_INCOME_11: C13. What other sources of income or support has your household received or used during winter Sep - Dec?/Other

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		662	99.3%
1		5	0.7%

TYPE_OF_SUPPORT: C14. In addition to winterization grant of UNHCR, starting from 1st Oct 2021, have you or your household have benefited from other type of support?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 4 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	In-kind support	98	14.7%
2	Monthly regular cash transfer	208	31.2%
3	Other	106	15.9%
4	Winterization support	255	38.2%

FEEL_UNSAFE_OR_RISK: D1. Did you feel physically unsafe or at risk of harm during the last distribution :**Data file:** Household**Overview**

Valid: 0 Invalid: 667

Type: Discrete Format: Logical

Questions and instructions

CATEGORIES

Value	Category	Cases	
0	FALSE	0	0%
1	TRUE	0	0%
Missing value		667	100%

GOING_WITHOR_GET_MONEY: D1a. Going to withdraw or get the money?**Data file:** Household**Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 3 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Don't know	4	0.6%
2	No	644	96.6%
3	Yes	19	2.8%

KEEPING_MONEY_HOME: D1b. Keeping the money at home?**Data file:** Household**Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 3 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
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1	Don't know	4	0.6%
2	No	651	97.6%
3	Yes	12	1.8%

GOING_SPENMONEY: D1c. Going to spend the money?**Data file:** Household**Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 3 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Don't know	5	0.7%
2	No	651	97.6%
3	Yes	11	1.6%

ANY_OTHER_RISK: D1d. Did anything else make you feel physically unsafe or at risk of harm related to the cash assistance?**Data file:** Household**Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 3 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Don't know	7	1%
2	No	649	97.3%
3	Yes	11	1.6%

PROBLEMS_CASH: D2. Did you experience any of these problems receiving/withdrawing or spending the cash from UNHCR?**Data file:** Household

Overview

Valid: 0 Invalid: 667

Type: Discrete Format: Logical

Questions and instructions

CATEGORIES

Value	Category	Cases	
0	FALSE	0	0%
1	TRUE	0	0%
Missing value		667	100%

REGISTERPERSON_NOT: D2a. The registered person is not available to withdraw or access the money?**Data file: Household****Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 3 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Don't know	3	0.4%
2	No	649	97.3%
3	Yes	15	2.2%

WRONG_FORGOTTEN_PINCODE: D2b. Wrong pin code or forgotten pin code or could not enter PIN code yourself?**Data file: Household****Overview**

Valid: 130 Invalid: 537

Type: Discrete Range: 1 - 3 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Don't know	1	0.1%

2	No	124	18.6%
3	Yes	5	0.7%
Missing value		537	80.5%

POOR_SERVICE_WITHDRAWING: D2c. Poor service at the bank / post-office / etc when withdrawing the money?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 3 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Don't know	4	0.6%
2	No	554	83.1%
3	Yes	109	16.3%

POOR_SERVICE_TYPE_IRIS_1: D2ca1. What type of poor service did you experience/ Iris?/Many attempts to scan the eye

Data file: Household

Overview

Valid: 102 Invalid: 565

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		41	6.1%
1		61	9.1%
Missing value		565	84.7%

POOR_SERVICE_TYPE_IRIS_2: D2ca1. What type of poor service did you experience/ Iris?/Couldn't scan the eye at all

Data file: Household

Overview

Valid: 102 Invalid: 565

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		94	14.1%
1		8	1.2%
Missing value		565	84.7%

POOR_SERVICE_TYPE_IRIS_3: D2ca1. What type of poor service did you experience/ Iris?/Didn't know how to use the iris camera

Data file: Household

Overview

Valid: 102 Invalid: 565

Type: Discrete Range: 0 - 0 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		102	15.3%
Missing value		565	84.7%

POOR_SERVICE_TYPE_IRIS_4: D2ca1. What type of poor service did you experience/ Iris?/Have to go the bank more than once to withdraw the money because of the crowds

Data file: Household

Overview

Valid: 102 Invalid: 565

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		75	11.2%
1		27	4%

Missing value		565	84.7%
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POOR_SERVICE_TYPE_IRIS_5: D2ca1. What type of poor service did you experience/ Iris?/Didn't feel safe scanning my eyes

Data file: Household

Overview

Valid: 102 Invalid: 565

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		100	15%
1		2	0.3%
Missing value		565	84.7%

POOR_SERVICE_TYPE_IRIS_6: D2ca1. What type of poor service did you experience/ Iris?/The machine is out of service

Data file: Household

Overview

Valid: 102 Invalid: 565

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		71	10.6%
1		31	4.6%
Missing value		565	84.7%

POOR_SERVICE_TYPE_IRIS_7: D2ca1. What type of poor service did you experience/ Iris?/Cash machine said not authorised

Data file: Household

Overview

Valid: 102 Invalid: 565

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		100	15%
1		2	0.3%
Missing value		565	84.7%

POOR_SERVICE_TYPE_IRIS_8: D2ca1. What type of poor service did you experience/ Iris?/Wrong balance (zero or less balance)

Data file: Household

Overview

Valid: 102 Invalid: 565

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		98	14.7%
1		4	0.6%
Missing value		565	84.7%

POOR_SERVICE_TYPE_IRIS_9: D2ca1. What type of poor service did you experience/ Iris?/Other

Data file: Household

Overview

Valid: 102 Invalid: 565

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		94	14.1%
1		8	1.2%
Missing value		565	84.7%

ATTEMPTS_TO_SCAN: please specify number of attempts to scan your eyes before successfully withdrawing assistance?

Data file: Household

Overview

Valid: 61 Invalid: 606

Type: Discrete Range: 1 - 3 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	1-3 times	19	2.8%
2	4-7 times	25	3.7%
3	8 & above	17	2.5%
Missing value		606	90.9%

POOR_SERVICE_TYPE_CARD_1: D2ca2. What type of poor service did you experience/ ATM card?/Had to go the bank more than once to withdraw the money because of the crowds

Data file: Household

Overview

Valid: 5 Invalid: 662

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		4	0.6%
1		1	0.1%
Missing value		662	99.3%

POOR_SERVICE_TYPE_CARD_2: D2ca2. What type of poor service did you experience/ ATM card?/Didn't feel safe using the ATM card

Data file: Household

Overview

Valid: 5 Invalid: 662

Type: Discrete Range: 0 - 0 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		5	0.7%
Missing value		662	99.3%

POOR_SERVICE_TYPE_CARD_3: D2ca2. What type of poor service did you experience/ ATM card?/Don't know how to use the ATM

Data file: Household

Overview

Valid: 5 Invalid: 662

Type: Discrete Range: 0 - 0 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		5	0.7%
Missing value		662	99.3%

POOR_SERVICE_TYPE_CARD_4: D2ca2. What type of poor service did you experience/ ATM card?/The machine is out of service

Data file: Household

Overview

Valid: 5 Invalid: 662

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		4	0.6%
1		1	0.1%
Missing value		662	99.3%

POOR_SERVICE_TYPE_CARD_5: D2ca2. What type of poor service did you experience/ ATM

card?/Wrong pin code**Data file:** Household**Overview**

Valid: 5 Invalid: 662

Type: Discrete Range: 0 - 0 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		5	0.7%
Missing value		662	99.3%

POOR_SERVICE_TYPE_CARD_6: D2ca2. What type of poor service did you experience/ ATM card?/Wrong balance (zero or less balance)**Data file:** Household**Overview**

Valid: 5 Invalid: 662

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		3	0.4%
1		2	0.3%
Missing value		662	99.3%

POOR_SERVICE_TYPE_CARD_7: D2ca2. What type of poor service did you experience/ ATM card?/Lost My Atm card**Data file:** Household**Overview**

Valid: 5 Invalid: 662

Type: Discrete Range: 0 - 0 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
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0		5	0.7%
Missing value		662	99.3%

POOR_SERVICE_TYPE_CARD_8: D2ca2. What type of poor service did you experience/ ATM card?/Other

Data file: Household

Overview

Valid: 5 Invalid: 662

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		4	0.6%
1		1	0.1%
Missing value		662	99.3%

POOR_SERVICE_TYPE_WALLET_1: D2ca3. What type of poor service did you experience/ mobile wallet?/Could not use the mobile application

Data file: Household

Overview

Valid: 2 Invalid: 665

Type: Discrete Range: 0 - 0 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		2	0.3%
Missing value		665	99.7%

POOR_SERVICE_TYPE_WALLET_2: D2ca3. What type of poor service did you experience/ mobile wallet?/Not enough cash at agent

Data file: Household

Overview

Valid: 2 Invalid: 665

Type: Discrete Range: 0 - 0 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		2	0.3%
Missing value		665	99.7%

**POOR_SERVICE_TYPE_WALLET_3: D2ca3. What type of poor service did you experience/
mobile wallet?/Paying fees for the cash out**

Data file: Household

Overview

Valid: 2 Invalid: 665

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		1	0.1%
1		1	0.1%
Missing value		665	99.7%

**POOR_SERVICE_TYPE_WALLET_4: D2ca3. What type of poor service did you experience/
mobile wallet?/ATM technical error during cash out**

Data file: Household

Overview

Valid: 2 Invalid: 665

Type: Discrete Range: 0 - 0 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		2	0.3%
Missing value		665	99.7%

POOR_SERVICE_TYPE_WALLET_5: D2ca3. What type of poor service did you experience/

mobile wallet?/My SIM was disconnected, and wallet was inactive**Data file:** Household**Overview**

Valid: 2 Invalid: 665

Type: Discrete Range: 0 - 0 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		2	0.3%
Missing value		665	99.7%

**POOR_SERVICE_TYPE_WALLET_6: D2ca3. What type of poor service did you experience/
mobile wallet?/I lost my phone/SIM****Data file:** Household**Overview**

Valid: 2 Invalid: 665

Type: Discrete Range: 0 - 0 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		2	0.3%
Missing value		665	99.7%

**POOR_SERVICE_TYPE_WALLET_7: D2ca3. What type of poor service did you experience/
mobile wallet?/I could not reach the provider's call centre****Data file:** Household**Overview**

Valid: 2 Invalid: 665

Type: Discrete Range: 0 - 0 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		2	0.3%

Missing value		665	99.7%
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POOR_SERVICE_TYPE_WALLET_8: D2ca3. What type of poor service did you experience/ mobile wallet?/I forgot password/PIN

Data file: Household

Overview

Valid: 2 Invalid: 665

Type: Discrete Range: 0 - 0 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		2	0.3%
Missing value		665	99.7%

WHO_GIVE_MONEY_FAVOURS_4: D2ga. Who did you need to give money or favours to?/Community leader

Data file: Household

Overview

Valid: 5 Invalid: 662

Type: Discrete Range: 0 - 0 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		5	0.7%
Missing value		662	99.3%

POOR_SERVICE_TYPE_WALLET_9: D2ca3. What type of poor service did you experience/ mobile wallet?/Timeline of assistance delivery

Data file: Household

Overview

Valid: 2 Invalid: 665

Type: Discrete Range: 0 - 0 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		2	0.3%
Missing value		665	99.7%

**POOR_SERVICE_TYPE_WALLET_10: D2ca3. What type of poor service did you experience/
mobile wallet?/Other**

Data file: Household

Overview

Valid: 2 Invalid: 665

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		1	0.1%
1		1	0.1%
Missing value		665	99.7%

**WITHDRAW_SAME_DAY: D2d. How often did you travel to the ATM until you were able to
withdraw the money in the same day?**

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 3 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	2-3 times	167	25%
2	4+ times	18	2.7%
3	One time only	482	72.3%

WITHDRAW_DIFFERENT_DAY: D2e. How often did you travel to the ATM until you were able to withdraw the money in different days?**Data file:** Household**Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 3 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	2-3 times	229	34.3%
2	4+ times	23	3.4%
3	One time only	415	62.2%

TRAREFUSE_SERVE: D2f. Market/shop trader/wholesaler refused to serve you?**Data file:** Household**Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 3 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Don't know	6	0.9%
2	No	638	95.7%
3	Yes	23	3.4%

PAY_MONEY_FAVOUR: D2g. Needed to pay additional money or do favours in order to withdraw or spend cash?**Data file:** Household**Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 3 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Don't know	2	0.3%
2	No	660	99%
3	Yes	5	0.7%

WHO_GIVE_MONEY_FAVOURS_1: D2ga. Who did you need to give money or favours to?/Another household member

Data file: Household

Overview

Valid: 5 Invalid: 662

Type: Discrete Range: 0 - 0 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		5	0.7%
Missing value		662	99.3%

WHO_GIVE_MONEY_FAVOURS_2: D2ga. Who did you need to give money or favours to?/Another family member (outside the household)

Data file: Household

Overview

Valid: 5 Invalid: 662

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		4	0.6%
1		1	0.1%
Missing value		662	99.3%

WHO_GIVE_MONEY_FAVOURS_3: D2ga. Who did you need to give money or favours to?/Friend

Data file: Household

Overview

Valid: 5 Invalid: 662

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		4	0.6%
1		1	0.1%
Missing value		662	99.3%

WHO_GIVE_MONEY_FAVOURS_5: D2ga. Who did you need to give money or favours to?/Stranger**Data file: Household****Overview**

Valid: 5 Invalid: 662

Type: Discrete Range: 0 - 0 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		5	0.7%
Missing value		662	99.3%

WHO_GIVE_MONEY_FAVOURS_6: D2ga. Who did you need to give money or favours to?/Bank/mobile money/FSP agent**Data file: Household****Overview**

Valid: 5 Invalid: 662

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		3	0.4%
1		2	0.3%

Missing value		662	99.3%
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WHO_GIVE_MONEY_FAVOURS_7: D2ga. Who did you need to give money or favours to?/Shopkeeper

Data file: Household

Overview

Valid: 5 Invalid: 662

Type: Discrete Range: 0 - 0 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		5	0.7%
Missing value		662	99.3%

WHO_GIVE_MONEY_FAVOURS_8: D2ga. Who did you need to give money or favours to?/Other

Data file: Household

Overview

Valid: 5 Invalid: 662

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		4	0.6%
1		1	0.1%
Missing value		662	99.3%

ANYOTHER_PROBLEMS: D2i. Did you experience any other problems withdrawing or spending the cash from UNHCR?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 3 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Don't know	1	0.1%
2	No	646	96.9%
3	Yes	20	3%

OVERCOME_PROBLEM: D2j. Did you overcome the problems you faced?

Data file: Household

Overview

Valid: 163 Invalid: 504

Type: Discrete Range: 1 - 3 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Don't know	3	0.4%
2	No	18	2.7%
3	Yes	142	21.3%
Missing value		504	75.6%

ITEMS_AVAILABLE: E1. Were you able to find the items/services you needed in the markets/shops?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 4 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Don't know	11	1.6%
2	Mostly	36	5.4%
3	No	4	0.6%
4	Yes	616	92.4%

ITEMS_QUALITY: E2. Were you able to find the right quality of items/services in the market?**Data file:** Household**Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 4 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Don't know	18	2.7%
2	Mostly	64	9.6%
3	No	5	0.7%
4	Yes	580	87%

PRICE_INCREASE: E3. Has there been any increase in the price of any items/services in the last 4 weeks?**Data file:** Household**Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 3 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Don't know	24	3.6%
2	No	63	9.4%
3	Yes	580	87%

CASH_SPENT_ALREADY: F1. Of the cash you have received from UNHCR, how much have you spent already?**Data file:** Household**Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 4 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	All	659	98.8%
2	Half	2	0.3%
3	Less than half	2	0.3%
4	More than half	4	0.6%

SPENT_CASH_ON_1: F2. What did you spend the UNHCR cash on?/Food

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		143	21.4%
1		524	78.6%

SPENT_CASH_ON_2: F2. What did you spend the UNHCR cash on?/Water

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		598	89.7%
1		69	10.3%

SPENT_CASH_ON_3: F2. What did you spend the UNHCR cash on?/Hygiene items

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		589	88.3%
1		78	11.7%

SPENT_CASH_ON_4: F2. What did you spend the UNHCR cash on?/Health costs (including medicines)**Data file: Household****Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		430	64.5%
1		237	35.5%

SPENT_CASH_ON_5: F2. What did you spend the UNHCR cash on?/Rent**Data file: Household****Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		245	36.7%
1		422	63.3%

SPENT_CASH_ON_6: F2. What did you spend the UNHCR cash on?/Shelter repair (e.g. rehabilitation, materials)**Data file: Household****Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		656	98.4%
1		11	1.6%

SPENT_CASH_ON_7: F2. What did you spend the UNHCR cash on?/Household items (e.g. mattress, blankets, jerry can)**Data file: Household****Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		631	94.6%
1		36	5.4%

SPENT_CASH_ON_8: F2. What did you spend the UNHCR cash on?/Firewood / Fuel for cooking or heating**Data file: Household****Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
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0		486	72.9%
1		181	27.1%

SPENT_CASH_ON_9: F2. What did you spend the UNHCR cash on?/Clothes / shoes

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		552	82.8%
1		115	17.2%

SPENT_CASH_ON_10: F2. What did you spend the UNHCR cash on?/Utilities and bills (e.g. electricity, water bills, phone calling credit)

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		399	59.8%
1		268	40.2%

SPENT_CASH_ON_11: F2. What did you spend the UNHCR cash on?/Assets for a livelihood activity (e.g seeds, tools, farming, fishing, petty trade etc)

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 0 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		667	100%

SPENT_CASH_ON_12: F2. What did you spend the UNHCR cash on?/Education (e.g. school fees, uniform, books)

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		633	94.9%
1		34	5.1%

SPENT_CASH_ON_13: F2. What did you spend the UNHCR cash on?/Entertainment (including alcohol, cigarettes)

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		662	99.3%
1		5	0.7%

SPENT_CASH_ON_14: F2. What did you spend the UNHCR cash on?/Transport

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		612	91.8%
1		55	8.2%

SPENT_CASH_ON_15: F2. What did you spend the UNHCR cash on?/Debt repayment

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		411	61.6%
1		256	38.4%

SPENT_CASH_ON_16: F2. What did you spend the UNHCR cash on?/Gave some to other family members / relatives / friends

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		659	98.8%
1		8	1.2%

SPENT_CASH_ON_17: F2. What did you spend the UNHCR cash on?/Legal assistance / documents**Data file: Household****Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		666	99.9%
1		1	0.1%

SPENT_CASH_ON_18: F2. What did you spend the UNHCR cash on?/Other (please specify)**Data file: Household****Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		656	98.4%
1		11	1.6%

TOP5_RANK: Please rank in order of importance**Data file: Household****Overview**

Valid: 0 Invalid: 667

Type: Discrete Format: Logical

Questions and instructions

CATEGORIES

Value	Category	Cases	
0	FALSE	0	0%
1	TRUE	0	0%

Missing value		667	100%
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SPENT_1ST: 1st choice

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 14 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Clothes / shoes	10	1.5%
2	Debt repayment	75	11.2%
3	Education (e.g. school fees, uniform, books)	7	1%
4	Firewood / Fuel for cooking or heating	24	3.6%
5	Food	120	18%
6	Gave some to other family members / relatives / friends	5	0.7%
7	Health costs (including medicines)	104	15.6%
8	Household items (e.g. mattress, blankets, jerry can)	2	0.3%
9	Hygiene items	1	0.1%
10	Other (please specify)	2	0.3%
11	Rent	288	43.2%
12	Shelter repair (e.g. rehabilitation, materials)	2	0.3%
13	Transport	1	0.1%
14	Utilities and bills (e.g. electricity, water bills, phone calling credit)	26	3.9%

SPENT_2ND: 2nd choice

Data file: Household

Overview

Valid: 625 Invalid: 42

Type: Discrete Range: 1 - 16 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Clothes / shoes	29	4.3%

2	Debt repayment	68	10.2%
3	Education (e.g. school fees, uniform, books)	5	0.7%
4	Entertainment (including alcohol, cigarettes)	1	0.1%
5	Firewood / Fuel for cooking or heating	46	6.9%
6	Food	167	25%
7	Gave some to other family members / relatives / friends	2	0.3%
8	Health costs (including medicines)	56	8.4%
9	Household items (e.g. mattress, blankets, jerry can)	13	1.9%
10	Hygiene items	11	1.6%
11	Other (please specify)	4	0.6%
12	Rent	80	12%
13	Shelter repair (e.g. rehabilitation, materials)	1	0.1%
14	Transport	11	1.6%
15	Utilities and bills (e.g. electricity, water bills, phone calling credit)	120	18%
16	Water	11	1.6%
Missing value		42	6.3%

SPENT_3RD: 3rd choice

Data file: Household

Overview

Valid: 538 Invalid: 129

Type: Discrete Range: 1 - 16 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Clothes / shoes	35	5.2%
2	Debt repayment	53	7.9%
3	Education (e.g. school fees, uniform, books)	6	0.9%
4	Entertainment (including alcohol, cigarettes)	2	0.3%
5	Firewood / Fuel for cooking or heating	45	6.7%
6	Food	167	25%
7	Health costs (including medicines)	35	5.2%
8	Household items (e.g. mattress, blankets, jerry can)	8	1.2%
9	Hygiene items	24	3.6%
10	Legal assistance / documents	1	0.1%
11	Other (please specify)	5	0.7%

12	Rent	36	5.4%
13	Shelter repair (e.g. rehabilitation, materials)	2	0.3%
14	Transport	19	2.8%
15	Utilities and bills (e.g. electricity, water bills, phone calling credit)	71	10.6%
16	Water	29	4.3%
Missing value		129	19.3%

SPENT_4TH: 4th choice

Data file: Household

Overview

Valid: 259 Invalid: 408

Type: Discrete Range: 1 - 13 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Clothes / shoes	15	2.2%
2	Debt repayment	30	4.5%
3	Education (e.g. school fees, uniform, books)	4	0.6%
4	Firewood / Fuel for cooking or heating	40	6%
5	Food	51	7.6%
6	Health costs (including medicines)	25	3.7%
7	Household items (e.g. mattress, blankets, jerry can)	4	0.6%
8	Hygiene items	19	2.8%
9	Rent	11	1.6%
10	Shelter repair (e.g. rehabilitation, materials)	3	0.4%
11	Transport	9	1.3%
12	Utilities and bills (e.g. electricity, water bills, phone calling credit)	27	4%
13	Water	21	3.1%
Missing value		408	61.2%

SPENT_5TH: 5th choice

Data file: Household

Overview

Valid: 201 Invalid: 466

Type: Discrete Range: 1 - 15 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Clothes / shoes	23	3.4%
2	Debt repayment	27	4%
3	Education (e.g. school fees, uniform, books)	10	1.5%
4	Entertainment (including alcohol, cigarettes)	2	0.3%
5	Firewood / Fuel for cooking or heating	23	3.4%
6	Food	18	2.7%
7	Gave some to other family members / relatives / friends	1	0.1%
8	Health costs (including medicines)	17	2.5%
9	Household items (e.g. mattress, blankets, jerry can)	8	1.2%
10	Hygiene items	23	3.4%
11	Rent	5	0.7%
12	Shelter repair (e.g. rehabilitation, materials)	2	0.3%
13	Transport	12	1.8%
14	Utilities and bills (e.g. electricity, water bills, phone calling credit)	22	3.3%
15	Water	8	1.2%
Missing value		466	69.9%

THE_AMOUNT_THE_RESPO_CASH: Amount received (from UNHCR at the last distribution)

Data file: Household

Overview

Valid: 0 Invalid: 667

Type: Discrete Format: Logical

Questions and instructions

CATEGORIES

Value	Category	Cases	
0	FALSE	0	0%
1	TRUE	0	0%
Missing value		667	100%

THE_LEVEL_OF_CASH_RE: Amount spent

Data file: Household

Overview

Valid: 0 Invalid: 667

Type: Discrete Format: Logical

Questions and instructions

CATEGORIES

Value	Category	Cases	
0	FALSE	0	0%
1	TRUE	0	0%
Missing value		667	100%

SAVE_MONEY: F4. Did you save any of the money?**Data file: Household****Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No	661	99.1%
2	Yes	6	0.9%

SAVE_MONEY_ACCOUNT: F4a. Did you save any of the money on your account?**Data file: Household****Overview**

Valid: 6 Invalid: 661

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No	4	0.6%
2	Yes	2	0.3%
Missing value		661	99.1%

PREPARING_FOR_WINTER: F5. In the last six months did you spend money preparing for cold weather?**Data file:** Household**Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No	219	32.8%
2	Yes	448	67.2%

ITEMS_FOR_WINTER_1: F5.a If yes: on what:/Blanket(s)**Data file:** Household**Overview**

Valid: 448 Invalid: 219

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		361	54.1%
1		87	13%
Missing value		219	32.8%

ITEMS_FOR_WINTER_2: F5.a If yes: on what:/Heater(s)**Data file:** Household**Overview**

Valid: 448 Invalid: 219

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		322	48.3%
1		126	18.9%
Missing value		219	32.8%

ITEMS_FOR_WINTER_3: F5.a If yes: on what:/Gas cylinder(s)

Data file: Household

Overview

Valid: 448 Invalid: 219

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		295	44.2%
1		153	22.9%
Missing value		219	32.8%

ITEMS_FOR_WINTER_4: F5.a If yes: on what:/Kerosene /Gas refills

Data file: Household

Overview

Valid: 448 Invalid: 219

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		181	27.1%
1		267	40%
Missing value		219	32.8%

ITEMS_FOR_WINTER_5: F5.a If yes: on what:/Winter clothes/shoes

Data file: Household

Overview

Valid: 448 Invalid: 219

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		286	42.9%
1		162	24.3%
Missing value		219	32.8%

ITEMS_FOR_WINTER_6: F5.a If yes: on what:/Housing repairs (plastic sheets, leaks repairs, fixing windows or doors)

Data file: Household

Overview

Valid: 448 Invalid: 219

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		440	66%
1		8	1.2%
Missing value		219	32.8%

ITEMS_FOR_WINTER_7: F5.a If yes: on what:/Other, specify

Data file: Household

Overview

Valid: 448 Invalid: 219

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		437	65.5%
1		11	1.6%
Missing value		219	32.8%

OVERALL_CASH_BENEFITS: G1. To what extent has the cash assistance from UNHCR:**Data file: Household****Overview**

Valid: 0 Invalid: 667

Type: Discrete Format: Logical

Questions and instructions

CATEGORIES

Value	Category	Cases	
0	FALSE	0	0%
1	TRUE	0	0%
Missing value		667	100%

IMPROVED_LIVINCONDITION: G1a. Improved your living conditions?**Data file: Household****Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 4 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Moderately	234	35.1%
2	Not at all	41	6.1%
3	Significantly	123	18.4%
4	Slightly	269	40.3%

REDUCED_STRESS: G1b. Reduced feelings of stress?**Data file: Household****Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 4 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Moderately	205	30.7%
2	Not at all	38	5.7%
3	Significantly	183	27.4%
4	Slightly	241	36.1%

REDUCED_FINANCIAL_BURDEN: G1c. Reduced the financial burden of your household?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 4 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Moderately	239	35.8%
2	Not at all	29	4.3%
3	Significantly	139	20.8%
4	Slightly	260	39%

MEET_BASIC_NEEDS: G2. Overall, to what extent are you currently able to meet the basic needs of your household?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 6 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	All	33	4.9%
2	Don't know	6	0.9%
3	Half	182	27.3%

4	Less than half	325	48.7%
5	More half (but not all)	42	6.3%
6	Not at all	79	11.8%

ITEMS_NOT_AFFORD_1: G2a. If more than half (but not all), half, a little or not at all: Which of your household's winter needs can you not afford?/Blanket(s)

Data file: Household

Overview

Valid: 628 Invalid: 39

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		458	68.7%
1		170	25.5%
Missing value		39	5.8%

ITEMS_NOT_AFFORD_2: G2a. If more than half (but not all), half, a little or not at all: Which of your household's winter needs can you not afford?/Heater(s)

Data file: Household

Overview

Valid: 628 Invalid: 39

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		394	59.1%
1		234	35.1%
Missing value		39	5.8%

ITEMS_NOT_AFFORD_3: G2a. If more than half (but not all), half, a little or not at all: Which of your household's winter needs can you not afford?/Gas cylinder(s)

Data file: Household

Overview

Valid: 628 Invalid: 39

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		382	57.3%
1		246	36.9%
Missing value		39	5.8%

ITEMS_NOT_AFFORD_4: G2a. If more than half (but not all), half, a little or not at all: Which of your household's winter needs can you not afford?/Kerosene /Gas refills

Data file: Household**Overview**

Valid: 628 Invalid: 39

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		303	45.4%
1		325	48.7%
Missing value		39	5.8%

ITEMS_NOT_AFFORD_5: G2a. If more than half (but not all), half, a little or not at all: Which of your household's winter needs can you not afford?/Winter clothes/shoes

Data file: Household**Overview**

Valid: 628 Invalid: 39

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		338	50.7%

1		290	43.5%
Missing value		39	5.8%

ITEMS_NOT_AFFORD_6: G2a. If more than half (but not all), half, a little or not at all: Which of your household's winter needs can you not afford?/Housing repairs (plastic sheets, leaks repairs, fixing windows or doors)

Data file: Household

Overview

Valid: 628 Invalid: 39

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		537	80.5%
1		91	13.6%
Missing value		39	5.8%

ITEMS_NOT_AFFORD_7: G2a. If more than half (but not all), half, a little or not at all: Which of your household's winter needs can you not afford?/Other, specify

Data file: Household

Overview

Valid: 628 Invalid: 39

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		609	91.3%
1		19	2.8%
Missing value		39	5.8%

NUMBER_OF_MONTHS: G2b If more than half (but not all), half, a little or not at all, for how many months during winter?

Data file: Household

Overview

Valid: 628 Invalid: 39
 Type: Discrete Range: 1 - 3 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
1		108	16.2%
2		191	28.6%
3		329	49.3%
Missing value		39	5.8%

RESOURCE: G3. Do you feel that you had all the resources to face winter in 2021-2022?

Data file: Household

Overview

Valid: 667 Invalid: 0
 Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No	548	82.2%
2	Yes	119	17.8%

ITEMS_1: G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Blanket(s)

Data file: Household

Overview

Valid: 548 Invalid: 119
 Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		380	57%
1		168	25.2%

Missing value		119	17.8%
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ITEMS_2: G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Heater(s)

Data file: Household

Overview

Valid: 548 Invalid: 119

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		384	57.6%
1		164	24.6%
Missing value		119	17.8%

ITEMS_3: G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Gas cylinder(s)

Data file: Household

Overview

Valid: 548 Invalid: 119

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		342	51.3%
1		206	30.9%
Missing value		119	17.8%

ITEMS_4: G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Gas refills

Data file: Household

Overview

Valid: 548 Invalid: 119

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		275	41.2%
1		273	40.9%
Missing value		119	17.8%

ITEMS_5: G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Kerosene refills

Data file: Household

Overview

Valid: 548 Invalid: 119

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		402	60.3%
1		146	21.9%
Missing value		119	17.8%

ITEMS_6: G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Winter clothes/shoes

Data file: Household

Overview

Valid: 548 Invalid: 119

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		286	42.9%
1		262	39.3%
Missing value		119	17.8%

ITEMS_7: G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Housing repairs (plastic sheets, leaks repairs, fixing windows or doors)

Data file: Household

Overview

Valid: 548 Invalid: 119

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		465	69.7%
1		83	12.4%
Missing value		119	17.8%

ITEMS_8: G3a. If No to the question above: Choose the items/services that are needed by during winter the Household?/Other

Data file: Household

Overview

Valid: 548 Invalid: 119

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		530	79.5%
1		18	2.7%
Missing value		119	17.8%

COPINSTRATEGIES: G3. In the past 4 weeks has your household needed to:

Data file: Household

Overview

Valid: 0 Invalid: 667

Type: Discrete Format: Logical

Questions and instructions

CATEGORIES

Value	Category	Cases	
0	FALSE	0	0%
1	TRUE	0	0%
Missing value		667	100%

STOP_CHILD_ATTENDINSCHOO: a. Stop a child from attending school?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No	592	88.8%
2	Yes	75	11.2%

SELL_LIVELIHOOD_ASSETS: b. Sell livelihood/productive assets in order to buy food or basic goods?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No	633	94.9%
2	Yes	34	5.1%

ASK_MONEY_FROM_STRANGER: c. Ask for money from strangers (begging)?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No	621	93.1%
2	Yes	46	6.9%

MOVE_POORER_SHELTER: d. Move to a poorer quality shelter?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No	568	85.2%
2	Yes	99	14.8%

SEND_UNDER16_WORK: e. Send household members under the age of 16 to work?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No	637	95.5%
2	Yes	30	4.5%

SEND_WORK_FAR_AWAY: f. Send a member of the household to work far away?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No	599	89.8%
2	Yes	68	10.2%

ENRISKY_ACTIVITIES: g. Engage in activities for money or items that you feel puts you or other members of your household at risk of harm?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No	631	94.6%
2	Yes	36	5.4%

SKIP_RENT_DEBT_REPAYMENTS: h. Skip paying rent / debt repayments to meet other needs?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No	238	35.7%
2	Yes	429	64.3%

TAKE_OUT_NEW_LOANS: i. Take out new loans or borrowed money?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No	313	46.9%
2	Yes	354	53.1%

REDUCE_EXPENDITURE_HH_ITEM: j. Reduce expenditure hygiene items, water, baby items, health, or education in order to meet household food needs?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No	160	24%
2	Yes	507	76%

SPENT_SAVINGS: k. Spent savings

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No	556	83.4%
2	Yes	111	16.6%

BOUGHT_FOOD: I.Bought food on credit or borrowed money to purchase food from non-relatives**Data file: Household****Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No	246	36.9%
2	Yes	421	63.1%

BOUGHT_GOODS_CREDIT: m.Bought household goods on credit**Data file: Household****Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No	480	72%
2	Yes	187	28%

SELL_HOUSEHOLD_ASSETS: n.Sell household assets/goods (jewellery, phone, furniture, electro domestics, etc.)**Data file: Household****Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No	492	73.8%

2	Yes	175	26.2%
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YOUNGER_MARRIED: o.Has anyone in your family aged younger than 15 married?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No	658	98.7%
2	Yes	9	1.3%

SUSTAINABLE_SOLUTIONS: H1. (as a result of the cash assistance), do you, or another member of your household:

Data file: Household

Overview

Valid: 0 Invalid: 667

Type: Discrete Format: Logical

Questions and instructions

CATEGORIES

Value	Category	Cases	
0	FALSE	0	0%
1	TRUE	0	0%
Missing value		667	100%

HAVE_BANK_ACCOUNT: a. Have a bank account or mobile money account or other official account?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 3 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Don't know	2	0.3%
2	No	607	91%
3	Yes	58	8.7%

HAVE_LIVELIHOODS_ASSETS: b. Have the items (productive/livelihood assets) you need in order to earn a living?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 3 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Don't know	4	0.6%
2	No	649	97.3%
3	Yes	14	2.1%

HAVE_ACCESS_MICRO_CREDIT: c. Have access to micro-credit?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 3 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Don't know	12	1.8%
2	No	625	93.7%
3	Yes	30	4.5%

NOTIFIED_OF_ASSISTANCE: I1. Were you notified of the purpose of the cash assistance you received?**Data file: Household****Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No	35	5.2%
2	Yes	632	94.8%

HEAR_UNHCR_CASH_ASSISTANCE: I2. How did you hear about UNHCR cash assistance?**Data file: Household****Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 8 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Checked at the ATM	2	0.3%
2	Leaflets or other written material	1	0.1%
3	Mass meeting	1	0.1%
4	Social media (Facebook, twitter, WhatsApp)	8	1.2%
5	Text (SMS) message	561	84.1%
6	UNHCR/NGOs staff	42	6.3%
7	Via relatives, neighbors, friends	50	7.5%
8	When visiting Help desk, reception	2	0.3%

SMS: I3. Did you receive an SMS informing to withdraw the winter assistance?**Data file: Household****Overview**

Valid: 666 Invalid: 1

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No	34	5.1%
2	Yes	632	94.8%
Missing value		1	0.1%

INFO_SUFFICIENT: 13. If I3 yes, Was the information you received clear and sufficient?

Data file: Household

Overview

Valid: 632 Invalid: 35

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No	2	0.3%
2	Yes	630	94.5%
Missing value		35	5.2%

TIME_TO_COLLECT: 14. After receiving the SMS/info receiving the assistance, when did you go you collect the assistance?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 3 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	2-7days of receiving the Info	360	54%
2	After a week or more of receiving the information.	7	1%
3	Same day	300	45%

INFO_WANT_CASH_ASS_1: I5. Is there any other information you would like to know about the cash assistance?/Eligibility for cash assistance

Data file: Household

Overview

Valid: 667 Invalid: 0
Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		504	75.6%
1		163	24.4%

INFO_WANT_CASH_ASS_2: I5. Is there any other information you would like to know about the cash assistance?/Distribution date, time and location

Data file: Household

Overview

Valid: 667 Invalid: 0
Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		601	90.1%
1		66	9.9%

INFO_WANT_CASH_ASS_3: I5. Is there any other information you would like to know about the cash assistance?/How to spend the cash assistance

Data file: Household

Overview

Valid: 667 Invalid: 0
Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
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0		651	97.6%
1		16	2.4%

INFO_WANT_CASH_ASS_4: I5. Is there any other information you would like to know about the cash assistance?/How to give complaints and feedback to agencies

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		643	96.4%
1		24	3.6%

INFO_WANT_CASH_ASS_5: I5. Is there any other information you would like to know about the cash assistance?/What assistance is coming next

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		452	67.8%
1		215	32.2%

INFO_WANT_CASH_ASS_6: I5. Is there any other information you would like to know about the cash assistance?/Other (please specify)

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		659	98.8%
1		8	1.2%

INFO_WANT_CASH_ASS_7: I5. Is there any other information you would like to know about the cash assistance?/None (Don't want any additional information)

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		311	46.6%
1		356	53.4%

KNOW_REPORT_COMPLAINTS: I6. Do you know how you can report complaints and feedback on the cash assistance from UNHCR?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No	175	26.2%
2	Yes	492	73.8%

HOW_REPORT_COMPLAINTS_1: I6a. How could you report complaints and feedback?/Via local leaders

Data file: Household

Overview

Valid: 492 Invalid: 175

Type: Discrete Range: 0 - 0 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		492	73.8%
Missing value		175	26.2%

HOW_REPORT_COMPLAINTS_2: I6a. How could you report complaints and feedback?/Via community mobilisers**Data file: Household****Overview**

Valid: 492 Invalid: 175

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		491	73.6%
1		1	0.1%
Missing value		175	26.2%

HOW_REPORT_COMPLAINTS_3: I6a. How could you report complaints and feedback?/Hotline**Data file: Household****Overview**

Valid: 492 Invalid: 175

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		48	7.2%
1		444	66.6%
Missing value		175	26.2%

HOW_REPORT_COMPLAINTS_4: I6a. How could you report complaints and feedback?/Complaints / reception desk**Data file:** Household**Overview**

Valid: 492 Invalid: 175

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		424	63.6%
1		68	10.2%
Missing value		175	26.2%

HOW_REPORT_COMPLAINTS_5: I6a. How could you report complaints and feedback?/Complaints and suggestion box**Data file:** Household**Overview**

Valid: 492 Invalid: 175

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		481	72.1%
1		11	1.6%
Missing value		175	26.2%

HOW_REPORT_COMPLAINTS_6: I6a. How could you report complaints and feedback?/Other (please specify)**Data file:** Household**Overview**

Valid: 492 Invalid: 175

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		489	73.3%
1		3	0.4%
Missing value		175	26.2%

CONTACT_HELPLINE: I7. Did you contact the UNHCR helpline

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No	290	43.5%
2	Yes	377	56.5%

CONTACT_HELPLINE_YES_1: I7a. If yes why?/Check status

Data file: Household

Overview

Valid: 377 Invalid: 290

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		138	20.7%
1		239	35.8%
Missing value		290	43.5%

CONTACT_HELPLINE_YES_2: I7a. If yes why?/Enquire amount

Data file: Household

Overview

Valid: 377 Invalid: 290

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		310	46.5%
1		67	10%
Missing value		290	43.5%

CONTACT_HELPLINE_YES_3: I7a. If yes why?/Enquire delivery date**Data file: Household****Overview**

Valid: 377 Invalid: 290

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		329	49.3%
1		48	7.2%
Missing value		290	43.5%

CONTACT_HELPLINE_YES_4: I7a. If yes why?/Complain**Data file: Household****Overview**

Valid: 377 Invalid: 290

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		319	47.8%
1		58	8.7%
Missing value		290	43.5%

CONTACT_HELPLINE_YES_5: I7a. If yes why?/Appeal for assistance**Data file:** Household**Overview**

Valid: 377 Invalid: 290

Type: Discrete Range: 0 - 1 Format: Integer

Questions and instructions

CATEGORIES

Value	Category	Cases	
0		317	47.5%
1		60	9%
Missing value		290	43.5%

RESPONSE_WHO: I7b. If I7 yes, how did you get the response you needed?**Data file:** Household**Overview**

Valid: 377 Invalid: 290

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Automated answering service provided the required information	286	42.9%
2	Spoke to call centre operator	91	13.6%
Missing value		290	43.5%

CLEAR_ANSWER: I7c. If I7 yes If you contacted the UNHCR helpline, was the messaging clear?**Data file:** Household**Overview**

Valid: 377 Invalid: 290

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No	106	15.9%
2	Yes	271	40.6%
Missing value		290	43.5%

■ UNHCR_STAFF: I8. Do you feel that UNHCR staff treats you respectfully?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No	10	1.5%
2	Yes	657	98.5%

■ CAB_STAFF: I9. Do you feel that CAB staff treats you respectfully?

Data file: Household

Overview

Valid: 77 Invalid: 590

Type: Discrete Range: 1 - 1 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Yes	77	11.5%
Missing value		590	88.5%

■ MM_AGENT_STAFF: I10. Do you feel that Mobile agent staff treats you respectfully?

Data file: Household

Overview

Valid: 53 Invalid: 614

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No	1	0.1%
2	Yes	52	7.8%
Missing value		614	92.1%

MINDSET_STAFF: I11. Do you feel that Mindset staff have treated you respectfully during the home visit assessment?

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 2 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	No	2	0.3%
2	Yes	665	99.7%

PREFERENCE_MODALITY: I12. If the assistance could be started again would you prefer:

Data file: Household

Overview

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 4 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Cash	558	83.7%
2	Combination of cash and in-kind	93	13.9%
3	Items/in-kind (food or non-food items)	12	1.8%
4	Other (please specify)	4	0.6%

CASH_MODALITY: I12a. If cash, how would you prefer to receive it?**Data file:** Household**Overview**

Valid: 558 Invalid: 109

Type: Discrete Range: 1 - 4 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	ATM card	228	34.2%
2	IRIS scan	204	30.6%
3	Mobile wallet	80	12%
4	No preference	46	6.9%
Missing value		109	16.3%

SATISFACTION_WINTER_ASSISTANCE: I13. Generally, how satisfied were you with the winter assistance you received?**Data file:** Household**Overview**

Valid: 667 Invalid: 0

Type: Discrete Range: 1 - 5 Format: Factor

Questions and instructions

CATEGORIES

Value	Category	Cases	
1	Dissatisfied	57	8.5%
2	No opinion	1	0.1%
3	Satisfied	457	68.5%
4	Very dissatisfied	15	2.2%
5	Very satisfied	137	20.5%

THANKS: Thank you for your time in answering these questions.**Data file:** Household**Overview**

Valid: 0 Invalid: 667

Type: Discrete Format: Logical

Questions and instructions

CATEGORIES

Value	Category	Cases	
0	FALSE	0	0%
1	TRUE	0	0%
Missing value		667	100%