

### 3<sup>rd</sup> WFP & UNHCR JOINT POST DISTRIBUTION MONITORING (APRIL 2022)

#### HOUSEHOLD SURVEY QUESTIONNAIRE

##### Questionnaire information

<b>Date of Interview</b>	___(dd)___(mm) 2022	<b>Interviewer Name</b>	
<b>Name of enumerator</b>		<b>Name of supervisor</b>	
<b>Interview Starting Time</b>		<b>Interview Ending Time</b>	

##### Introduction and Consent

Good morning/afternoon, my name is \_\_\_\_\_ I work with WFP-UNHCR as a short-term enumerator for this exercise. I am here for a joint post-distribution monitoring for targeting that is being conducted by WFP and UNHCR. Same exercises were conducted in December 2020 and September 2021. The purpose of the survey is to understand the use and impact of assistance provided by WFP and UNHCR in all 5 camps (Mahama, Nyabiheke, Kigeme, Mugombwa, Kiziba) in Rwanda.

Your household has been selected randomly to participate in this assessment. In December 2020 and September 2021, we conducted similar surveys.

Please note that your participation in this survey will not directly affect your individual case and current eligibility but will help us review the current targeting eligibility criteria overall. Your participation is totally voluntary. All the information will be strictly kept confidential. This survey will take you around 40-45 minutes. You may refuse to answer any questions or withdraw from participation at any time during the interview. WFP and UNHCR do not analyze the situation of any specific household, but rather aggregate findings at camp level without presenting any of your personal information. Aggregate findings may be shared with other humanitarian organizations, donors and the Government of Rwanda for further programming needs.

0.a Do you have any questions?

0.b Are you willing to proceed with the interview?

Yes [  ] No [  ]  
 If no, can we visit you at a later date/time? Yes [  ] Date \_\_\_\_ Time \_\_\_\_  
 No [  ] (End of Survey)

0.c May I speak to the household head or any other adult household member who is knowledgeable about household matters?

Yes [  ] No [  ] (End of Survey)

##### Section 1: Household demographics and characteristics

HOUSEHOLD INFORMATION		
1.0.a	CCODE of the camp the household lives in	
1.0.b	Quartier code where the household lives in	
1.0.c	The block/village where the household lives in	
1.0.d	The community where the household lives in	
1.0.e	Eligibility classification of the household	1= Full ration 2= Half ration 3= No assistance
1.0.f	<b>For Mahama only</b> Type of the household by arrival time	1= Relocated since 2021 2= Previously settled
1.0.g	Sex of the respondent	1 = Male 2 = Female

1.0.h	Age of the respondent	1= 17 years old or younger (please conduct the survey under the supervision of protection staff) 2=18 years or above
1.0.i	The relationship of the respondent to the household head (A household head is the main decision-maker on household matters.)	1=The respondent is the household head 2=Spouse to the head 3=Child to the head 4=Other relative to the head 5=No relationship to the head
1.0.j	Is the respondent the person registered to receive the assistance from UNHCR/WFP?	0=No 1=Yes
<b>DEMOGRAPHIC INFORMATION</b>		
1.1.1	How many UNHCR groups/files are in your household?  *A household is considered as being a set of (related or unrelated) people habitually sharing the same dwelling (whether it is their main residence or not) and who have a joint budget.	..... [Record: Number of cases/files]
1.1.2	What's the size of each group?	..... [Record: Size of each group/file]
1.2	For the group where the household head is registered, what is the UNHCR Group ID?  *UNHCR File number example: 123-00H11111	
1.3	Including you, how many people are currently part of your household - meaning sharing basic resources, living, and eating together?  *A household is considered as being a set of (related or unrelated) people habitually sharing the same dwelling (whether it is their main residence or not) and who have a joint budget.	
1.4.1	Is there any individual currently working and living (regularly) outside the camp to support the household?	0=No (skip to Q1.5) 1=Yes
1.4.2	If YES, how many?	
1.5	Does the household head know how to read and write in any language?	1=No 2=Yes, only read 3=Yes, both read and write
1.6	Legal marital status of the household head	1 = Single 2 = Currently married 3 = Separated/divorced 4 = Widowed 5 = Living together, but not legally married

1.7	Highest education level completed by the household head				1=Never attended school 2=Some primary education 3=Completed primary education 4=Some secondary education 5=Completed secondary education 6=Some university education 7=Completed university education 8=Some vocational training 9=Completed vocational training			
1.8	Sex	Age	If female and between 15-49 years old,  If this woman is pregnant or lactating	If under 18 years old,  If this child is an unaccompanied child	If above 5, and under 60,  Status of school attendance	Has worked in the past 7 days to generate income (cash or in-kind)  *If 12 years or above	Disability that leads to inability to work  Select all that apply.  0=No 1=Difficulty seeing 2=Difficulty hearing 3=Difficulty walking 4= Difficulty remembering or concentrating	Chronic illness that leads to inability to work  0=No 1=Yes
	1=M 2=F	*If under 2 years old, record number of months)	0=No 1=Yes	0=No 1=Yes	0=No 1=Yes	0=No 1=Yes		
HH head								
HH member 2								
HH member 3								
HH member 4								
HH member 5								
HH member 6								
1.9.1	Besides/other than the WFP targeted assistance and UNHCR assistance, has the household received any in-kind assistance in the last 6 months?				0=No (skip to Section 2) 1=Yes			
1.9.2	If YES, please select the assistance modality (select <i>all</i> that apply)				1=Sosoma from Caritas and Humanity & Inclusion 2=Nutritional supplements from WFP 77=Other, specify			

## Section 2 : Household livelihood and income sources

2.1 In the past 6 months, what have been the main livelihoods for your household?		
a	Most important	_ _
b	Second important	_ _

c	Third important	_ _
<p>Income source code:</p> <p>1 = Food crop production/sales                      2 = Cash crop production/sales</p> <p>3 = Casual labor (piece work)                      4 = Livestock production/sales</p> <p>5 = Skilled trade/artisan                      6 = Small business</p> <p>7 = Charcoal selling                      8 = Firewood selling</p> <p>9 = Other petty trade (selling doughnuts, etc.)                      10 = Brewing local beer</p> <p>11 = Formal salary/wages</p> <p>77 = Other, specify _____                      99 = No (other) source</p>		
2.2	<p>Besides those activities above, how else does your household get cash or in-kind support to meet your needs? Select <i>all</i> that apply.</p>	<p>1=Remittance</p> <p>2=Loans</p> <p>3=Monthly food assistance/cash support</p> <p>4=In-kind assistance selling</p> <p>5=Gift from neighbors/friends/relatives</p> <p>77=Other, specify _____</p> <p>99=No other source</p>
2.3.a	<p>Have you or your household received any livelihood assistance for self-reliance promotion in the past 6 months?</p> <p>*WFP targeted assistance and UNHCR NFI assistance are not considered as livelihood assistance here</p>	<p>0=No (Skip to 2.4a)</p> <p>1=Yes</p> <p>88=Don't know</p>
2.3.b	<p>If YES, what support have you received? Select <i>all</i> that apply.</p>	<p>1= Agricultural inputs (seeds, fertilizer)</p> <p>2= Livestock inputs (animals, feeds, cages, etc.)</p> <p>3= Agricultural tools/equipment start-up kits</p> <p>4= Non-agricultural start-up kits</p> <p>5= Lumpsum cash grant for start-up</p> <p>6= Business-related training</p> <p>7= Agriculture-related training</p> <p>8= TVET/technical/vocational training</p> <p>9= Financial literacy training/access to training (VSL &amp; other)</p> <p>10= Coaching/psychosocial services for self-reliance and graduation</p>

		11= Job placement services/internship 12= Access to land for livelihood projects
2.3.c	From whom did you get livelihood support? Select <i>all</i> that apply.	1= UNHCR 2 = FAO 3 = WFP 4 = Other UN agencies 5 = Local NGO 6= INGO 7 = Cooperative 77=Others, specify _____ 88 = Don't know
2.3.d	To what extent has the support improved your livelihoods and household income?	1= Significantly improved 2 = Moderately improved 3 = Slightly improved 4 = No improvement
2.4.a	What is your household's current monthly income?  *Income here asks about generated incomes through formal or informal jobs. Assistance is not considered.	..... [Record: amount of income in Rwf]
2.4.b	Has the main income contributor of your household been employed consecutively for the last 6 months?	0=No 1=Employed, but with a break of..... months [Record: number of months] 2=Consecutively employed for the last 6 months
2.5.a	Does your household currently have any debt?	0=No 1=Yes (skip to Q2.6.a)
2.5.b	If YES, how much debt does your household have now?	..... [Record: amount of debt in Rwf]
2.6.a	Does your household currently have any savings?	0=No

		1=Yes (skip to Q2.7.a)
2.6.b	If YES, how much saving do you have now?	..... [Record: amount of savings in Rwf]
2.7.a	Does anyone of your household currently have a bank account/mobile money account that is regularly used for withdrawal, saving or transfer?	0=No (skip to Q.2.8.a) 1=Yes
2.7.b	If YES, which account(s) does your household own? Select <i>all</i> that apply. Following questions are to be asked in a loop for each answer selected here	1=Momo 2= Bank account for CBI/CBT transfer (Equity Bank account) 3=Any other bank account OR Microfinance Account, other than Equity Bank for CBI/CBT
2.7.c	If YES, how many people in your household own them?	
2.7.d	If YES, how many transactions approximately you and other members of the household make on a monthly basis?	
2.7.e	If YES, for what purpose? Select <i>all</i> that apply.	1=To set aside money (for SILC savings, investments) 2=To store money for household expenses or unexpected events 3=To receive a payment (wage, salaries, payment for goods/services, etc) 4=To receive cash assistance (from WFP and UNHCR) 5=To receive remittance from abroad 6=To make a payment related to individual or household expenses 7=To make a payment for a bank/microfinance loan 8=To make a payment for SILC 9=To make payment related to debt taken 10=To receive payment on debt provided 77=Other, specify
2.8.a	On average, what is your household's monthly contribution to the Saving and Internal Lending Communities(SILC)?	..... [Record: amount in Rwf]
2.8.b	What is the highest amount of loan anyone of your household has received from the Saving and Internal Lending Communities (SILC) in the past 6 months?	..... [Record: amount in Rwf]
2.9.a	Does your household currently grow crops within or outside the settlement?	0=No (skip to Q.2.11) 1=Yes
2.9.b	If YES, what is the <u>main</u> purpose of growing the crops?	1= Own consumption

		<p>2= For sale for profits</p> <p>3= For barter or other food or non-food items</p>
2.10.a	In the past 6 months, has your household suffered from any shock/negative event related to agricultural activities?	<p>0=No (skip to Q.2.11)</p> <p>1=Yes</p>
2.10.b	If YES, what event has your household suffered? Please select <i>all</i> that apply.	<p>1=Destruction or theft of crops</p> <p>2=Plant disease</p> <p>3=Animal pests</p> <p>4=Loss of livestock</p> <p>5=Flood or excessive rainfall</p> <p>6=Longer dry season</p> <p>77=Other, specify _____</p>
2.11	<p>Overall, to what extent, are you currently able to meet the basic needs of your household?</p> <p>*The UNHCR Results Framework defines basic needs in terms of the households' access to basic services and assistance in health, nutrition, WASH, food, shelter, energy, education as well as domestic items and specialized services for people with specific needs.</p>	<p>1=All</p> <p>2=More than half, but not all</p> <p>3=Half</p> <p>4=Less than half</p> <p>5=None</p> <p>88= Don't know</p>
2.12	What are the challenges that your household faces to improve your livelihood/income? Select <i>all</i> that apply.	<p>1 = Limited land access</p> <p>2 = Lack of agricultural inputs</p> <p>3 = Movement restrictions</p> <p>4 = Lack of employment opportunities</p> <p>5 = Lack of the right skills to be employed</p> <p>6 = Lack of labor force within the household</p> <p>7 = Lack of capital</p> <p>77=Others, specify _____</p>
2.13	What assistance does your household need to be self-reliant? Select <i>all</i> that apply.	<p>1 = Agricultural inputs</p>

		<p>2 = Agricultural extension services</p> <p>3 = Skill training</p> <p>4 = Employment opportunities</p> <p>5 = Access to market</p> <p>6 = Inclusion in value chains</p> <p>7 = Access to cash grants</p> <p>8 = Access to loans</p> <p>9 = Access to productive assets</p> <p>99 = None</p> <p>77=Others, specify _____</p>
2.14	Overall, do you agree that most of your household feel optimistic about being self-reliant in the future?	<p>1 = Strongly agree</p> <p>2 = Agree</p> <p>3 = Somewhat agree</p> <p>4 = Disagree</p> <p>5 = Strongly disagree</p>

**Section 3 : Household expenditure**

	Item name	3.1. Did your household <b>purchase</b> any [item] in the <b>last 30 days</b> ? <i>If yes, please estimate the total amount spent in cash or credit.</i>			3.2. In the <b>last 30 days</b> , did your household consume any [item] that came <b>from in-kind gifts or assistance</b> ? <i>If yes, please estimate the value from in-kind gifts or assistance.</i>		3.3. In the <b>last 30 days</b> , did your household consume any [item] that <b>you produced or gathered</b> ? <i>If yes, please estimate the value you produced or gathered.</i>	
		Yes -> No -> Next question	Cash	Credit	Yes -> No ->Next question	Est. Value	Yes -> No ->Next question	Est. Value

Food items (30 days)								
1	Cereals (maize, rice, sorghum, wheat, bread)	__	__	__	__	__	__	__
2	Roots and tubers (sweet potatoes, cassava)	__	__	__	__	__	__	__
3	Pulses (chickpeas, broad beans, lentils, kidney beans)	__	__	__	__	__	__	__
4	Fruits & vegetables	__	__	__	__	__	__	__
5	Fish/Meat/Eggs/poultry	__	__	__	__	__	__	__
6	Oil, fat, butter (vegetable and animal oil)	__	__	__	__	__	__	__
7	Dairy product (milk, cheese, yogurt)	__	__	__	__	__	__	__
8	Sugar or sweets (honey, date molasses, and other sweets)	__	__	__	__	__	__	__
9	Seasoning or condiments							
10	Non-alcoholic beverages (including drinking water, juices, or soft drinks)	__	__	__	__	__	__	__
11	Other meals/snacks consumed outside the home	__	__	__	__	__		
Non-food items (30 days)								
12	Hygiene items including soap and	__	__	__	__	__		

	detergents							
13	Transport (fuel, public transport)	__	__	__	__	__		
14	Water for domestic use and/or water treatment (NOT bottled drinking water)	__	__	__	__	__		
15	Electricity/ solar panels	__	__	__	__	__		
16	Other sources of energy: gas, kerosene, charcoal, firewood, etc.	__	__	__	__	__		
17	Communication (mobile top-up, internet, etc.)	__	__	__	__	__		
<b>Non-food items (6 months)</b>								
19	Medical expenses, health care, medicine	__	__	__	__	__		
20	Clothing, shoes	__	__	__	__	__		
21	Education, school fees, uniform, school materials, etc.	__	__	__	__	__		
22	Materials for house repair	__	__	__	__	__		
23	Savings	__	__	__	__	__		
24	Debt/loan repayment	__	__	__	__	__		

#### Section 4 : Asset ownership

4.1 Does your household own the following household goods which *function and are regularly* used? (1=Yes; 0=No)

Non-productive assets								
401	Watch (wall clock and wristwatch)		402	Stool		403	Chairs	
404	Table		405	Mattresses		406	Lamp (electric or gas or solar)	
407	Sewing machine		408	Cooking pots		409	Mobile phone	
410	Radio/CD player		411	Television		412	Solar panel	
Productive assets								
413	Axe		414	Hoe		415	Machete	
416	Sickle		417	Watering can		418	Shovel	
419	Rake		420	Hand plane		421	Hammer	
422	Hand saw		423	Chisel		424	Bicycle	
425	Motorbike		426	Posho mill		427	Other, specify	
4.2 Does your household own any livestock? If yes, please write down the number of them. Please write "0" if you don't own it.								
428	Poultry (chicken, ducks, and other birds)		429	Goats/sheep		430	Rabbits	
431	Pigs		432	Cows				

### Section 5.1: Household food access

5.1.1 Yesterday, how many times did adult(s) in your household eat?	..... [Record: number of meals adults took yesterday]
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5.1.2 Of all the food consumed in your household, what percentage (%) did you either receive from assistance or buy with the money you earned from selling food assistance?	..... [Record: percentage]
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The following section is addressed to pregnant and lactating women ONLY. \*Please consult the household if we can interview the pregnant and lactating women who are currently present.

5.5.a	Are you pregnant or currently lactating?	0=No (skip to Section 6) 1=Yes
5.5.b	If YES, are you enrolled in WFP-Stunting Prevention Programme?	0=No 1=Yes

Please describe all the food you ate yesterday during the day and night, whether at home or outside the home.

5.6.a	Any grains or food made from grains (porridge, bread, rice, pasta/noodles, or other foods made from grains)	0=No 1=Yes
5.6.b	Any white roots and tubers and plantains (white potatoes, white yams, manioc/cassava/yucca, cocoyam, taro or any other foods made from white-fleshed roots or tubers, or plantains)	0=No 1=Yes
5.6.c	Any Vitamin A-rich vegetables, roots and tubers (pumpkin, carrots, squash or sweet potatoes)	0=No 1=Yes
5.6.d	Any dark green leafy vegetables (List examples of any medium-to-dark green leafy vegetables, including wild/foraged leaves such as amaranth, arugula, cassava leaves, kale, spinach)	0=No 1=Yes
5.6.e	Any other vegetables (e.g. cabbage, green pepper, onion, eggplant, zucchini)	0=No 1=Yes
5.6.f	Any vitamin A-rich fruits (Ripe mango, ripe papaya, tree tomato) and 100% fruit juice made from these fruits	0=No 1=Yes
5.6.g	Any other fruits and 100% fruit juice made from these (e.g. apple, avocados, banana, coconut flesh, lemon, orange)	0=No 1=Yes
5.6.h	Any organ meat (Liver, kidney, heart or other organ meats or blood-based foods, including from	0=No

	wild game	1=Yes
5.6.i	Any meat and poultry (Beef, pork, lamb, goat, rabbit, wild game meat, chicken, duck or other bird)	0=No 1=Yes
5.6.j	Any eggs (from poultry or any other bird)	0=No 1=Yes
5.6.k	Any fish and seafood (Fresh or dried fish, shellfish or seafood)	0=No 1=Yes
5.6.l	Any pulses (beans, peas and lentils) (mature beans or peas (fresh or dried seed), lentils or bean/pea products, including hummus, tofu and tempeh) or any nuts and seeds (any tree nut, groundnut/peanut or certain seeds, or nut/seed "butters" or pastes)	0=No 1=Yes
5.6.m	Any milk and milk products (Milk, cheese, yoghurt or other milk products but NOT including butter, ice cream, cream or sour cream)	0=No 1=Yes
5.6.n	Any oils and fats added to food or used for cooking (e.g. vegetable oil, butter)	0=No 1=Yes
5.6.o	Any sweets, sweetened soda or juice drinks and sugary foods (for example fanta, soda drinks, juice from inyange industries, juice from other local factories like nyirangarama, sugar, chocolates, candies, cookies, sweet biscuits and cakes)	0=No 1=Yes
5.6.p	Any spices, condiments and beverages (e.g. black pepper, salt, chillies, , hot sauce, ginger, herbs, magi cubes, ketchup, mustard, coffee, tea, beer, alcoholic beverages like wine, hard spirits)	0=No 1=Yes
5.6.q	CSB+ or CSB++	0=No 1=Yes
5.6.r	Any fortified blended foods (Sosoma, Nootri-mama, Nootri family)	0=No 1=Yes

## Section 6 : Coping Strategies

FOOD BASED COPING STRATEGIES		
6.1	During the last <b>7 days</b> , were there days when your household did not <u>have enough food or money to buy food</u> ?	0=No 1=Yes (skip to Q6.3)

6.2	If "Yes", how many days has your household had to use one of the following strategies (to cope with a lack of food or money to buy it)?	Frequency (number of days from 0 to 7)
6.2.a	Rely on less preferred and/or less expensive food	__
6.2.b	Borrow food or rely on help from neighbor(s) or relative(s) or friend(s)	__
6.2.c	Limit portion size at meals	__
6.2.d	Restrict consumption by adults in order for small children to eat	__
6.2.e	Reduce number of meals eaten in a day	__

### LIVELIHOOD COPING STRATEGIES

6.3. During the past <b>30 days</b> , did anyone in your household have to engage in any of the following activities to <u>meet the essential needs</u> of the household?		1= Yes 2= No, because it wasn't necessary 3 =No, because I already sold those assets or did this activity within the last 12 months and I cannot continue to do it 4=Not applicable
6.3.a	Spent savings to access essential needs	__
6.3.b	Sold household non-productive goods/assets (jewelry, phone, radio, furniture, domestics, etc.)	__
6.3.c	Reduced essential non-food expenditures such as education, health including drugs (for example: transferring children to cheaper school, <b>do not count pulling children out of school</b> )	__
6.3.d	Borrowed money from a formal lender/bank	__
6.3.e	Sold productive assets or any asset that is used to generate income (sewing machine, wheelbarrow, bicycle, car, etc.)	__
6.3.f	Consumed food stocks that were saved for next season	__
6.3.g	Sold more animals than usual	__

6.3.h	Sold last female animals	__
6.3.i	Sold house or land/stopped leasing land	__
6.3.j	Engaged in prostitution/survival sex/forced marriage	__
6.3.k	Engaged in selling drugs/alcohol	__
6.3.l	Withdrew children from attending school	__
6.3.m	Sent household member under 16 years old to work	__
6.3.n	Sent household member(s) to work far away	__
6.3.o	Skipped paying debts	__
6.3.p	Begged	__

### Section 7. Access to Assistance

The <b>questions 7.1-7.4</b> below ask about the respondents' access and utilization of <b>UNHCR cash assistance</b> .		
7.1	Did your Household receive cash from UNHCR in the last three months?	0=No (skip to Q7.5) 1=Yes
7.2	Purpose of cash household received from UNHCR: How much cash did your household receive from UNHCR at the latest/most recent distribution in the following areas:  * This is asking for the monetary value of the last distribution of cash assistance received. Clarify with respondent that we are asking about the most recent cash received from UNHCR.	1= for energy, on monthly basis..... [Record: amount in Rwf]  2= for NFIs, on quarterly basis (soaps and sanitary pads) ..... [Record: amount in Rwf]
<b>The questions 7.3-7.4 will be asked respectively for cash for energy and cash for NFIs of UNHCR.</b>		
7.3.a	Was this the amount you were expecting to receive from UNHCR?	0=No 1=Yes 88=Don't know

7.3.b	<p>If NO, was the amount your household received more or less than the amount you were expecting?</p> <p>*Enumerators to be informed of the amount of distribution from the latest cycle and to check with respondents how much was received vs. expected amount.</p>	<p>1=More</p> <p>2=Less</p>
7.4	<p>Did you receive the cash from UNHCR on the day you were expecting?</p>	<p>0=No</p> <p>1=Yes</p> <p>88=Don't know</p>
<p>The <b>questions 7.5-7.10</b> below ask about the respondents' access and utilization of <b>WFP targeted assistance</b> that started from October 2021.</p>		
7.5	<p>Did you receive WFP cash assistance in March 2022?</p>	<p>0=No</p> <p>1=Yes</p>
7.5.1	<p>If NO, do you know why you are not eligible to receive WFP targeted assistance? Select <i>all</i> that apply.</p> <p>*Please do not read out the options.</p>	<p>0=No</p> <p>1=Yes, our household has an income source or livelihood to generate cash</p> <p>2=Yes, there are no young children in our family</p> <p>3=Yes, we do not have elderly members in our household</p> <p>4=Yes, we do not have disabled members in our household</p> <p>5=Yes, we have a male member who is of working age in our household</p> <p>6=Yes, we have adult literate members in our household</p> <p>7=Yes, I do not have a female child in the household</p> <p>8=Yes, because WFP does not have enough funds</p> <p>77=Other, specify _____</p>
7.6	<p>Do you know how people were chosen to receive assistance from May 2021?</p>	<p>0=No</p> <p>1=Yes</p>

7.7	Have you been told exactly what you are entitled to receive currently? If the respondent is unable to say exactly their entitlements, the answer should be No.	0=No 1=Yes
7.8	Who decides what to do with received cash or other assistance, such as when, where and what to buy?	1=Men 2=Women 3=Both men and women
7.9	Did you have to pay money to receive your cash assistance (excluding community fees)?	0=No 1=Yes
<b>Questions 7.11-7.13</b> below ask about the respondents' perception on the impact of cash assistance overall, either from UNHCR or WFP or both.		
7.10	To what extent has the cash assistance you received improved your living conditions?	1=Significantly 2=Moderately 3=Slightly 4=Not at all
7.11	To what extent has the cash assistance you received reduced the financial burden of your household?	1=Significantly 2=Moderately 3=Slightly 4=Not at all
7.12	To what extent has the cash assistance you received reduced the feeling of stress?	1=Significantly 2=Moderately 3=Slightly 4=Not at all

## Section 8: Complaints and Feedback

Questions 8.1-8.4 ask about the WFP targeted assistance.		
8.1.a	Do you know there is an appeal mechanism and help desk led by UNHCR and WFP?	0 = No 1 = Yes
8.1.b	Do you know how to make an appeal regarding your targeted WFP assistance?	0 = No 1 = Yes
8.2.a	Have you or other members of your household made an appeal regarding the targeted WFP assistance eligibility category since October 2021?	0 = No (skip to Q8.3.a) 1 = Yes
8.2.b	If YES, how did you submit your appeal?	1=UNHCR helpline

		<p>2=UNHCR help desk or other UNHCR field staff</p> <p>3= WFP hotline</p> <p>4=WFP help desk or other WFP field staff</p> <p>77=Other, specify _____</p>
8.2.c	If YES, were you satisfied with the response?	<p>0 = No</p> <p>1 = Yes (skip to Q8.3.a)</p>
8.2.d	If NO, why were you not satisfied? Select <i>all</i> that apply.	<p>1= I have not received a response to my appeal yet</p> <p>2= It took too long to receive the response.</p> <p>3= I asked for more assistance but received a negative response to my request</p> <p>4= I could not understand the response I received</p> <p>77= Other, specify _____</p>
8.2.e	If Answer to 8.2.d was “4=I could not understand”, why did you not understand? Select <i>all</i> that apply.	<p>1= I do not speak/understand the language used to share the feedback.</p> <p>2= The feedback was shared in writing, and I could not read well.</p> <p>3= The feedback included terminology that I do not understand.</p> <p>4= The content or meaning of the feedback was unclear to me.</p>
8.3.a	Do you know how to make a complaint regarding the distribution of targeted WFP assistance?	<p>0 = No</p> <p>1 = Yes</p>
8.3.b	Have you or any of your household members made a complaint regarding the distribution of targeted WFP assistance since October 2021?	<p>0 = No (skip to Q8.4.a)</p> <p>1 = Yes</p>
8.3.c	If YES, do you believe that your feedback or complaint addressed on targeted WFP assistance are treated with confidentiality and is not shared with the community?	<p>0 = No</p> <p>1 = Yes</p>
8.4.a	Have you or any of your household members participated in any focal group discussions/ Information Campaign Sessions in your community related targeting organized by UNHCR and WFP?	<p>0 = No, we are not aware of this information campaign (skip to Q 8.5)</p> <p>1 = we know of this information campaign but haven't participated (skip to Q8.5)</p>

		2 = Yes, myself and/or my household member participated
8.4.b	If YES, to what extent has the information campaign improved your understanding of the targeting and your eligibility?	1=Significantly 2=Moderately 3=Slightly 4=Not at all
Questions 8.5 and 8.6 ask about other assistance provided by UNHCR or WFP.		
8.5	Do you know how to make a complaint regarding the food or cash distribution, or any problems related to other WFP/UNHCR assistance?	0 = No 1 = Yes
8.6.a	Have you or any of your household member made a complaint regarding any other UNHCR or WFP assistance since October 2021?	0 = No (skip to Section 9) 1 = Yes
8.6.b	If YES, do you believe that your feedback or complaint addressed on other assistance provided by UNCHR or WFP are treated with confidentiality and is not shared with the community?	0 = No 1 = Yes

**Section 9: Shelter, Energy**

9.1	Enumerator, did you observe Damp walls? <u>OBSERVE AND PICK THE RIGHT OPTION (if not able to observe ask)</u>	0 = No 1 = Yes
9.2	Enumerator, did you observe Leaking roofs? <u>OBSERVE AND PICK THE RIGHT OPTION (if not able to observe ask)</u>	0 = No 1 = Yes
9.3	Enumerator, did you observe Renovated/Above-average quality walls OR floors OR roofs? <u>OBSERVE AND PICK THE RIGHT OPTION (if not able to observe ask)</u>	
9.4	Does your household own any of the following items?	0 = No 1 = Clean Cooking Stove 2 = Stove 3 = Pellets 4 = SHS 5 = Solar lanterns
9.4.a	How much did your household pay for the following energy sources in the last 30 days? Please read out the options.	Clean Cooking Stove: .....[Record: Rwf] Stove: ..... [Record: Rwf] Pellets: ..... [Record: Rwf]

9.5	<b>For Kigeme and Nyabiheke only</b> In the next 12 months, does your household intend to buy Clean Cooking Stove?	0 = No 1 = Yes
9.4.c	In the next 12 months, does your household intend to buy pellets?	0 = No 1 = Yes
9.5.a	How much did your household pay for the following lighting sources in the last 30 days? Please read out the options.	SHS: ..... [Record: Rwf] Solar lanterns: ..... [Record: Rwf]
9.5.b	In the next 12 months, does your household intend to buy SHSs or solar lanterns?	0 = No (skip to Section 10) 1 = Yes
9.6.c	If YES, how much are you willing to pay for these devices per month?	SHS: ..... [Record: Rwf] Solar lanterns: ..... [Record: Rwf]

### Section 10. Shocks and Negative Events

10.1	In the past 6 months, how many months could your family provide food and basic needs to all members?	_ _  months
10.2.a	In the past 6 months, has your household suffered from any shock/negative event to the household members?	0=No (skip to Q10.3.a) 1=Yes
10.2.b	If YES, what event has your household suffered? Please select <i>all</i> that apply.	1=Loss or reduced income of household member 2=Death of household head 3=Death of household member(s) who is (are) income generators 77=Other, specify _____
10.3.a	In the past 6 months, has your household faced theft or related threats?	0=No 1=Yes

### Section 11. End of Survey Remarks

We'd like to thank you for participating in the survey. Your safety and protection are our priority. We really appreciate your time.

### Section 12. Survey Status [To be filled by the enumerator]

12.1	Please end the survey ticking one of the options below:	1 =Survey completed 2 =Survey incomplete
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12.2	Please rate your perception of the respondent's knowledge of the questions we asked and ability to provide good quality information.	1 =Knowledgeable 2 =Not very knowledgeable
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