

Indonesia - High Frequency Survey: Communication with Communities - 2022

UNHCR

Report generated on: July 3, 2023

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Identification

SURVEY ID NUMBER

UNHCR_IDN_2022_CWC_anon_data_v2.1

TITLE

High Frequency Survey: Communication with Communities - 2022

COUNTRY

Name	Country code
Indonesia	IDN

STUDY TYPE

Other Household Survey [hh/oth]

ABSTRACT

The aim of the survey is to assess displaced people's access to protection support during the pandemic and absence of in person services. To do so, the survey assess awareness and usage of major communication and information channels between refugee communities and UNHCR, identifies unaddressed protection issues amongst respondents, and asks about awareness and use of alternative sources for support. The results will paint a picture of these three topics separately as well as identify hidden caseloads and their existing support opportunities.

KIND OF DATA

Sample survey data [ssd]

UNIT OF ANALYSIS

Individuals

Version

VERSION DESCRIPTION

v2.1: Edited, cleaned and anonymised data

VERSION DATE

2023-06-15

Scope

NOTES

The phone survey covered the following topics:

- 1) Familiarity with four channels of communication: Kobo, UNHCR Help page, Turn.io chatbot, UNHCR email
- 2) Respondents experience of legal, GBV, medical or documentation protection challenges and whether they had been able to get support
- 3) Respondent use of alternative sources of support, UNHCR partners, refugees representatives, learnings centres etc for three types of inquiries

TOPICS

Topic
Gender Based Violence
Protection
Health
Connectivity

Coverage

GEOGRAPHIC COVERAGE

Jakarta

UNIVERSE

Registered Refugees in Jakarta metropolitan area, 2022

Producers and sponsors

PRIMARY INVESTIGATORS

Name
UNHCR

Sampling

SAMPLING PROCEDURE

1071 phone numbers were sampled from ProGres database to get 400 responses

Data Collection

DATES OF DATA COLLECTION

Start	End
2022-12-15	2023-01-09

DATA COLLECTION MODE

Computer Assisted Telephone Interview [cati]

DATA COLLECTORS

Name
Viamo

Access policy

CONTACTS

Name	Affiliation	Email
Curation team	UNHCR	microdata@unhcr.org

CITATION REQUIREMENTS

UNHCR (2023). Indonesia: High Frequency Survey: Communication with Communities - 2022. Accessed from: <https://microdata.unhcr.org>

Metadata production

DDI DOCUMENT ID

UNHCR_IDN_2022_CWC_anon_data_v2.1

PRODUCERS

Name
UNHCR

DATE OF METADATA PRODUCTION

2023-06-20

Data Dictionary

Data file	Cases	Variables
Data Anonymized data	426	44

Data file: Data

Anonymized data

Cases: 426

Variables: 44

Variables

ID	Name	Label	Question
hh_data_V1	pseudo_id		
hh_data_V2	contact_language	Contact Language	
hh_data_V3	age	Age (Multiple Choice Question)	
hh_data_V4	gender	Gender (Multiple Choice Question)	
hh_data_V5	q1_channel	Are you familiar with KOBO as a channel to communicate with UNHCR? (Multiple Choice Question)	
hh_data_V6	q2_channel	Are you familiar with UNHCR's help page as a channel to communicate with UNHCR? (Multiple Choice Question)	
hh_data_V7	q4_channel	Are you familiar with UNHCR's email addresses through which you can communicate with UNHCR? (Multiple Choice Question)	
hh_data_V8	q3_channel	Are you familiar with Turn.io Chatbot as a channel to communicate with UNHCR? (Multiple Choice Question)	
hh_data_V9	q1_protection_arrest_detention	Please indicate which of the following issues you experienced during the pandemic. Please select all that may apply. (Multiple select multiple choice question) - Experienced Arrest or Detention	
hh_data_V10	q1_protection_deportation	Please indicate which of the following issues you experienced during the pandemic. Please select all that may apply. (Multiple select multiple choice question) - Experienced Threats of Deportation	
hh_data_V11	q1_protection_abuse	Please indicate which of the following issues you experienced during the pandemic. Please select all that may apply. (Multiple select multiple choice question) - Experienced sexual abuse or physical or verbal abuse	
hh_data_V12	q1_protection_none	Please indicate which of the following issues you experienced during the pandemic. Please select all that may apply. (Multiple select multiple choice question) - Did not experience any of these issues	
hh_data_V13	q1_1_protection	Were you able to get help when you experienced these issues? (Multiple Choice Question)	
hh_data_V14	q1_2_protection	For the cases where you did not get help, please select all that apply to your situation (Multiple Choice Question)	
hh_data_V15	q2_protection	Please indicate which of the following issues you experienced during the pandemic. (Multiple Choice Question)	
hh_data_V16	q2_1_protection	Were you able to get help when you experienced these issues? (Multiple Choice Question)	
hh_data_V17	q2_2_protection_dk_how_contact	For the cases where you did not get help, please select all that apply to your situation. (Multiple select multiple choice question) - Did not know how to contact UNHCR	
hh_data_V18	q2_2_protection_unhcrdid_not_he	For the cases where you did not get help, please select all that apply to your situation. (Multiple select multiple choice question) - Contacted UNHCR but did not hear back	
hh_data_V19	q2_2_protection_unhcr_not_able	For the cases where you did not get help, please select all that apply to your situation. (Multiple select multiple choice question) - Contacted UNHCR but they were not able to help	

ID	Name	Label	Question
hh_data_V20	q2_2_protection_someone_else_fo	For the cases where you did not get help, please select all that apply to your situation. (Multiple select multiple choice question) - Contacted someone else for help, such as local organization or fellow refugee	
hh_data_V21	q1_support_refugee_rep	In your area and/or community, are you familiar with the following? Please select all that apply. (Multiple select multiple choice question) - Refugee representative	
hh_data_V22	q1_support_ref_lc	In your area and/or community, are you familiar with the following? Please select all that apply. (Multiple select multiple choice question) - Refugee learning centers	
hh_data_V23	q1_support_unhcr_partners	In your area and/or community, are you familiar with the following? Please select all that apply. (Multiple select multiple choice question) - UNHCR partners, such as CWS and CRS	
hh_data_V24	q1_support_smugglers	In your area and/or community, are you familiar with the following? Please select all that apply. (Multiple select multiple choice question) - Smugglers	
hh_data_V25	q1_support_not_familiar_none	In your area and/or community, are you familiar with the following? Please select all that apply. (Multiple select multiple choice question) - Are not familiar with None of the above	
hh_data_V26	q2_support_refugee_rep	Have you received information about UNHCR from which of the following? Please select all that apply (Multiple select multiple choice question) - Refugee representative	
hh_data_V27	q2_support_ref_lc	Have you received information about UNHCR from which of the following? Please select all that apply (Multiple select multiple choice question) - Refugee learning centers	
hh_data_V28	q2_support_unhcr_partners	Have you received information about UNHCR from which of the following? Please select all that apply (Multiple select multiple choice question) - UNHCR partners, such as CWS and CRS	
hh_data_V29	q2_support_fellow_refugees	Have you received information about UNHCR from which of the following? Please select all that apply (Multiple select multiple choice question) - Fellow refugees	
hh_data_V30	q2_support_smugglers	Have you received information about UNHCR from which of the following? Please select all that apply (Multiple select multiple choice question) - Smugglers	
hh_data_V31	q2_support_information_from_any	Have you received information about UNHCR from which of the following? Please select all that apply (Multiple select multiple choice question) - You don't receive information from any of the above	
hh_data_V32	q3_support_refugee_rep	Have you received translation/interpretation support from which of the following? Please select all that apply. (Multiple select multiple choice question) - Refugee representative	
hh_data_V33	q3_support_refugee_learning_cen	Have you received translation/interpretation support from which of the following? Please select all that apply. (Multiple select multiple choice question) - Refugee learning centres	
hh_data_V34	q3_support	Have you received translation/interpretation support from which of the following? Please select all that apply. (Multiple select multiple choice question) - UNHCR partners (e.g. CWS, CRS)	
hh_data_V35	q3_support_fellow_refugees	Have you received translation/interpretation support from which of the following? Please select all that apply. (Multiple select multiple choice question) - Fellow refugees	
hh_data_V36	q3_support_smugglers	Have you received translation/interpretation support from which of the following? Please select all that apply. (Multiple select multiple choice question) - Smugglers	
hh_data_V37	q3_support_translation_support	Have you received translation/interpretation support from which of the following? Please select all that apply. (Multiple select multiple choice question) - You don't receive translation support from any of the above	

ID	Name	Label	Question
hh_data_V38	q4_support_refugee_rep	Have you received information about your rights in Indonesia from which of the following? Please select all that apply. (Multiple select multiple choice question) - Refugee representative	
hh_data_V39	q4_support_refugee_learning_cen	Have you received information about your rights in Indonesia from which of the following? Please select all that apply. (Multiple select multiple choice question) - Refugee learning centres	
hh_data_V40	q4_support	Have you received information about your rights in Indonesia from which of the following? Please select all that apply. (Multiple select multiple choice question) - UNHCR partners (e.g. CWS, CRS)	
hh_data_V41	q4_support_fellow_refugees	Have you received information about your rights in Indonesia from which of the following? Please select all that apply. (Multiple select multiple choice question) - Fellow refugees	
hh_data_V42	q4_support_smugglers	Have you received information about your rights in Indonesia from which of the following? Please select all that apply. (Multiple select multiple choice question) - Smugglers	
hh_data_V43	q4_support_information_about_my	Have you received information about your rights in Indonesia from which of the following? Please select all that apply. (Multiple select multiple choice question) - You don't receive information about my rights from any of the above	
hh_data_V44	weight	Design weight	

Total: 44