

Indonesia - High Frequency Survey: Communication with Communities - 2022

UNHCR

Report generated on: July 3, 2023

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Identification

SURVEY ID NUMBER

UNHCR_IDN_2022_CWC_anon_data_v2.1

TITLE

High Frequency Survey: Communication with Communities - 2022

COUNTRY

| Name | Country code |
|-----------|--------------|
| Indonesia | IDN |

STUDY TYPE

Other Household Survey [hh/oth]

ABSTRACT

The aim of the survey is to assess displaced people's access to protection support during the pandemic and absence of in person services. To do so, the survey assess awareness and usage of major communication and information channels between refugee communities and UNHCR, identifies unaddressed protection issues amongst respondents, and asks about awareness and use of alternative sources for support. The results will paint a picture of these three topics separately as well as identify hidden caseloads and their existing support opportunities.

KIND OF DATA

Sample survey data [ssd]

UNIT OF ANALYSIS

Individuals

Version

VERSION DESCRIPTION

v2.1: Edited, cleaned and anonymised data

VERSION DATE

2023-06-15

Scope

NOTES

The phone survey covered the following topics:

- 1) Familiarity with four channels of communication: Kobo, UNHCR Help page, Turn.io chatbot, UNHCR email
- 2) Respondents experience of legal, GBV, medical or documentation protection challenges and whether they had been able to get support
- 3) Respondent use of alternative sources of support, UNHCR partners, refugees representatives, learning centres etc for three types of inquiries

TOPICS

| Topic |
|-----------------------|
| Gender Based Violence |
| Protection |
| Health |
| Connectivity |

Coverage

GEOGRAPHIC COVERAGE

Jakarta

UNIVERSE

Registered Refugees in Jakarta metropolitan area, 2022

Producers and sponsors

PRIMARY INVESTIGATORS

| Name |
|-------|
| UNHCR |

Sampling

SAMPLING PROCEDURE

1071 phone numbers were sampled from ProGres database to get 400 responses

Data Collection

DATES OF DATA COLLECTION

| Start | End |
|------------|------------|
| 2022-12-15 | 2023-01-09 |

DATA COLLECTION MODE

Computer Assisted Telephone Interview [cati]

DATA COLLECTORS

| Name |
|-------|
| Viamo |

Access policy

CONTACTS

| Name | Affiliation | Email |
|---------------|-------------|---------------------|
| Curation team | UNHCR | microdata@unhcr.org |

CITATION REQUIREMENTS

UNHCR (2023). Indonesia: High Frequency Survey: Communication with Communities - 2022. Accessed from: <https://microdata.unhcr.org>

Metadata production

DDI DOCUMENT ID

UNHCR_IDN_2022_CWC_anon_data_v2.1

PRODUCERS

| Name |
|-------|
| UNHCR |

DATE OF METADATA PRODUCTION

2023-06-20

Data Dictionary

| Data file | Cases | Variables |
|--------------------------------|--------------|------------------|
| Data Anonymized data | 426 | 44 |

Data file: Data

Anonymized data

Cases: 426

Variables: 44

Variables

| ID | Name | Label | Question |
|-------------|---------------------------------|--|----------|
| hh_data_V1 | pseudo_id | | |
| hh_data_V2 | contact_language | Contact Language | |
| hh_data_V3 | age | Age (Multiple Choice Question) | |
| hh_data_V4 | gender | Gender (Multiple Choice Question) | |
| hh_data_V5 | q1_channel | Are you familiar with KOBO as a channel to communicate with UNHCR? (Multiple Choice Question) | |
| hh_data_V6 | q2_channel | Are you familiar with UNHCR's help page as a channel to communicate with UNHCR? (Multiple Choice Question) | |
| hh_data_V7 | q4_channel | Are you familiar with UNHCR's email addresses through which you can communicate with UNHCR? (Multiple Choice Question) | |
| hh_data_V8 | q3_channel | Are you familiar with Turn.io Chatbot as a channel to communicate with UNHCR? (Multiple Choice Question) | |
| hh_data_V9 | q1_protection_arrest_detention | Please indicate which of the following issues you experienced during the pandemic. Please select all that may apply. (Multiple select multiple choice question) - Experienced Arrest or Detention | |
| hh_data_V10 | q1_protection_deportation | Please indicate which of the following issues you experienced during the pandemic. Please select all that may apply. (Multiple select multiple choice question) - Experienced Threats of Deportation | |
| hh_data_V11 | q1_protection_abuse | Please indicate which of the following issues you experienced during the pandemic. Please select all that may apply. (Multiple select multiple choice question) - Experienced sexual abuse or physical or verbal abuse | |
| hh_data_V12 | q1_protection_none | Please indicate which of the following issues you experienced during the pandemic. Please select all that may apply. (Multiple select multiple choice question) - Did not experience any of these issues | |
| hh_data_V13 | q1_1_protection | Were you able to get help when you experienced these issues? (Multiple Choice Question) | |
| hh_data_V14 | q1_2_protection | For the cases where you did not get help, please select all that apply to your situation (Multiple Choice Question) | |
| hh_data_V15 | q2_protection | Please indicate which of the following issues you experienced during the pandemic. (Multiple Choice Question) | |
| hh_data_V16 | q2_1_protection | Were you able to get help when you experienced these issues? (Multiple Choice Question) | |
| hh_data_V17 | q2_2_protection_dk_how_contact | For the cases where you did not get help, please select all that apply to your situation. (Multiple select multiple choice question) - Did not know how to contact UNHCR | |
| hh_data_V18 | q2_2_protection_unhcrdid_not_he | For the cases where you did not get help, please select all that apply to your situation. (Multiple select multiple choice question) - Contacted UNHCR but did not hear back | |
| hh_data_V19 | q2_2_protection_unhcr_not_able | For the cases where you did not get help, please select all that apply to your situation. (Multiple select multiple choice question) - Contacted UNHCR but they were not able to help | |

| ID | Name | Label | Question |
|-------------|---------------------------------|--|----------|
| hh_data_V20 | q2_2_protection_someone_else_fo | For the cases where you did not get help, please select all that apply to your situation. (Multiple select multiple choice question) - Contacted someone else for help, such as local organization or fellow refugee | |
| hh_data_V21 | q1_support_refugee_rep | In your area and/or community, are you familiar with the following? Please select all that apply. (Multiple select multiple choice question) - Refugee representative | |
| hh_data_V22 | q1_support_ref_lc | In your area and/or community, are you familiar with the following? Please select all that apply. (Multiple select multiple choice question) - Refugee learning centers | |
| hh_data_V23 | q1_support_unhcr_partners | In your area and/or community, are you familiar with the following? Please select all that apply. (Multiple select multiple choice question) - UNHCR partners, such as CWS and CRS | |
| hh_data_V24 | q1_support_smugglers | In your area and/or community, are you familiar with the following? Please select all that apply. (Multiple select multiple choice question) - Smugglers | |
| hh_data_V25 | q1_support_not_familiar_none | In your area and/or community, are you familiar with the following? Please select all that apply. (Multiple select multiple choice question) - Are not familiar with None of the above | |
| hh_data_V26 | q2_support_refugee_rep | Have you received information about UNHCR from which of the following? Please select all that apply (Multiple select multiple choice question) - Refugee representative | |
| hh_data_V27 | q2_support_ref_lc | Have you received information about UNHCR from which of the following? Please select all that apply (Multiple select multiple choice question) - Refugee learning centers | |
| hh_data_V28 | q2_support_unhcr_partners | Have you received information about UNHCR from which of the following? Please select all that apply (Multiple select multiple choice question) - UNHCR partners, such as CWS and CRS | |
| hh_data_V29 | q2_support_fellow_refugees | Have you received information about UNHCR from which of the following? Please select all that apply (Multiple select multiple choice question) - Fellow refugees | |
| hh_data_V30 | q2_support_smugglers | Have you received information about UNHCR from which of the following? Please select all that apply (Multiple select multiple choice question) - Smugglers | |
| hh_data_V31 | q2_support_information_from_any | Have you received information about UNHCR from which of the following? Please select all that apply (Multiple select multiple choice question) - You don't receive information from any of the above | |
| hh_data_V32 | q3_support_refugee_rep | Have you received translation/interpretation support from which of the following? Please select all that apply. (Multiple select multiple choice question) - Refugee representative | |
| hh_data_V33 | q3_support_refugee_learning_cen | Have you received translation/interpretation support from which of the following? Please select all that apply. (Multiple select multiple choice question) - Refugee learning centres | |
| hh_data_V34 | q3_support | Have you received translation/interpretation support from which of the following? Please select all that apply. (Multiple select multiple choice question) - UNHCR partners (e.g. CWS, CRS) | |
| hh_data_V35 | q3_support_fellow_refugees | Have you received translation/interpretation support from which of the following? Please select all that apply. (Multiple select multiple choice question) - Fellow refugees | |
| hh_data_V36 | q3_support_smugglers | Have you received translation/interpretation support from which of the following? Please select all that apply. (Multiple select multiple choice question) - Smugglers | |
| hh_data_V37 | q3_support_translation_support | Have you received translation/interpretation support from which of the following? Please select all that apply. (Multiple select multiple choice question) - You don't receive translation support from any of the above | |

| ID | Name | Label | Question |
|-------------|---------------------------------|--|----------|
| hh_data_V38 | q4_support_refugee_rep | Have you received information about your rights in Indonesia from which of the following? Please select all that apply. (Multiple select multiple choice question) - Refugee representative | |
| hh_data_V39 | q4_support_refugee_learning_cen | Have you received information about your rights in Indonesia from which of the following? Please select all that apply. (Multiple select multiple choice question) - Refugee learning centres | |
| hh_data_V40 | q4_support | Have you received information about your rights in Indonesia from which of the following? Please select all that apply. (Multiple select multiple choice question) - UNHCR partners (e.g. CWS, CRS) | |
| hh_data_V41 | q4_support_fellow_refugees | Have you received information about your rights in Indonesia from which of the following? Please select all that apply. (Multiple select multiple choice question) - Fellow refugees | |
| hh_data_V42 | q4_support_smugglers | Have you received information about your rights in Indonesia from which of the following? Please select all that apply. (Multiple select multiple choice question) - Smugglers | |
| hh_data_V43 | q4_support_information_about_my | Have you received information about your rights in Indonesia from which of the following? Please select all that apply. (Multiple select multiple choice question) - You don't receive information about my rights from any of the above | |
| hh_data_V44 | weight | Design weight | |

Total: 44