Malaysia - Financial behaviour survey, 2022

UNHCR

Report generated on: July 3, 2023

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Identification

SURVEY ID NUMBER
UNHCR_MYS_2022_fin_anon_data_v2.1

TITLE
Financial behaviour survey, 2022

COUNTRY

Name	Country code
Malaysia	MYS

STUDY TYPE
Other Household Survey [hh/oth]

ABSTRACT
The financial behaviours survey aim to collect general information on financial and digital literacy of refugees and asylum-seekers in Malaysia for the purpose of understanding their familiarity with and interest in financial and digital services. The survey was administered via phone calls, where respondents were identified through a random sampling of individuals aged 18-59 registered with UNHCR, and have updated their contact numbers with UNHCR in the last 6 months.

A majority of respondents are able to confidently make calculations and transact with money without errors. As a result of regulatory challenges, only 35.8% of respondents owned SIM cards registered under their own names. 89% of respondents own a smartphone, with the most frequently used mobile apps being Whatsapp, followed by Facebook, Youtube, imo and TikTok. While respondents seem to understand the value of financial services, only 11% actually own an account at a financial institutions due to regulatory barriers. A majority of respondents also rely on informal services for sending or receiving money either locally (within Malaysia) or internationally. In addition to this, 84.9% reported not having any savings whatsoever, which indicates respondents' limited resilience capacities to withstand sudden shocks or stressors.

KIND OF DATA
Sample survey data [ssd]

UNIT OF ANALYSIS
Households and Individual

Version

VERSION DESCRIPTION
v2.1: Edited, cleaned and anonymised data

VERSION DATE
2023-06-15

Scope

TOPICS

Topic
Protection
Livelihood and Social cohesion
Domestic Needs/Household Support
Connectivity

Coverage

GEOGRAPHIC COVERAGE
National

UNIVERSE
Registered Refugees and asylum-seekers in Malaysia 2022

Producers and sponsors

PRIMARY INVESTIGATORS

Name
UNHCR

Sampling

SAMPLING PROCEDURE
Simple Random Sampling

Data Collection

DATES OF DATA COLLECTION

Start	End
2023-01-28	2023-02-10

DATA COLLECTION MODE
Computer Assisted Telephone Interview [cati]

Access policy

CONTACTS

Name	Affiliation	Email
Curation team	UNHCR	microdata@unhcr.org

CITATION REQUIREMENTS
UNHCR (2023). Malaysia: Financial behaviour survey, 2022. Accessed from: https://microdata.unhcr.org

Metadata production

DDI DOCUMENT ID
UNHCR_MYS_2022_fin_anon_data_v2.1

PRODUCERS

Name
UNHCR

DATE OF METADATA PRODUCTION

2023-06-22

Data Dictionary

Data file	Cases	Variables
Household data Anonymized Household data	340	14
Individual data Anonymized Household member data	613	46

Household data Anonymized Household data	340	14