

Pakistan - End User Survey of Non-Food Items - 2023

UNHCR

Report generated on: October 3, 2023

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Identification

SURVEY ID NUMBER

UNHCR_PAK_2023_NFI_anon_data_v2.1

TITLE

End User Survey of Non-Food Items - 2023

COUNTRY

Name	Country code
Pakistan	PAK

STUDY TYPE

Service Provision Assessments [hh/spa]

ABSTRACT

Division of Emergency, Security, and Supply (DESS) set up a sustainable product development team to re-design the UNHCR relief items and their packaging to include recycled and renewable content to reduce the associated GHG emissions by 20% by 2025.

UNHCR uses Post Distribution Monitoring (PDM) as a mechanism to collect refugees' feedback on the quality, sufficiency, utilization and effectiveness of the assistance items they receive. The underlying principle behind the process is linked to accountability, as well as a commitment to improve the quality and relevance of support provided, and related services. To assess the re-design and collect feedback on the green core-relief items, the end-user survey or PDM was implemented in Quetta and Peshwar. 741 households were surveyed. Data was collected in April and May 2023.

KIND OF DATA

Sample survey data [ssd]

UNIT OF ANALYSIS

Households

Version

VERSION DESCRIPTION

v2.1: Edited, cleaned and anonymised data

VERSION DATE

2023-09-15

Scope

NOTES

The survey was conducted with one focal point from each recipient household. The respondent is asked question about multiple distribution items, Non-Food items, WASH Hygiene kits, Female Hygiene kits and LPG. The respondent is asked their feedback on these items covering the following points:

1. Quality of items
2. Sufficiency of items
3. Usefulness of items
4. Distribution process
5. Actual use of items
6. Assistance preference and their access to communication and complaints mechanisms
7. Overall feedback and suggestions for future CRIs, incl on sustainability

TOPICS

Topic

Health and Nutrition
Health
Elderly and Disabled
Mental Health
Reproductive Health

Coverage

GEOGRAPHIC COVERAGE

Peshwar and Quetta

UNIVERSE

Recipients of NFIs

Producers and sponsors

PRIMARY INVESTIGATORS

Name
UNHCR

Sampling

SAMPLING PROCEDURE

Simple Random Sampling

Data Collection

DATES OF DATA COLLECTION

Start	End
2023-04-17	2023-05-11

DATA COLLECTION MODE

Computer Assisted Telephone Interview [cati]

DATA COLLECTORS

Access policy

CONTACTS

Name	Affiliation	Email
Curation team	UNHCR	microdata@unhcr.org

CITATION REQUIREMENTS

UNHCR (2023). Pakistan: End User Survey of Non-Food Items - 2023. Accessed from: <https://microdata.unhcr.org>

Metadata production

DDI DOCUMENT ID

UNHCR_PAK_2023_NFI_anon_data_v2.1

PRODUCERS

Name
UNHCR

DATE OF METADATA PRODUCTION

2023-09-29

Data Dictionary

Data file	Cases	Variables
Peshwar data Anonymized Peshwar data	283	61
Quetta data Anonymized Quetta data	458	58